

# INSTALLATION MANUAL

## ELECTRIC FURNACE

**MODELS: EBE\*/EUE\***  
**Downflow/Upflow**

**For Installation in:**

1. Manufactured (Mobile) Homes
2. Recreational Vehicles and Park Models
3. Modular Homes and Buildings



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## SECTION I: GENERAL

The following list includes important facts and information regarding the EBE/EUE furnace and its packaging inclusions:

- Furnace is rated at 240 V, 60 Hz, single phase.
- Filters are furnished with EBE model, and are the same for all EBE models - 16 x 20 x 1 in top and 20 x 20 x 1 in the louvered door. No filters are furnished with EUE models. External filter base and/or filter rack needed for field installation.
- Furnace size is the same for all models. See Figure 1.
- Four-wire thermostat operation for heating and cooling.
- Coil cavity built into furnace.
- All furnaces are equipped with an air conditioner blower and are A/C or Heat Pump ready.
- Holding strap furnished on top rear of furnace.
- The EBE furnace is designed for downflow application, and the EUE furnace is designed for upflow application.
- This furnace must not be operated without the front panel installed.

### NOTICE

*This furnace and its components listed on the A/C and Heat Pump equipment sticker are listed in combination as a system by Underwriter's Laboratories for the United States and Canada.*

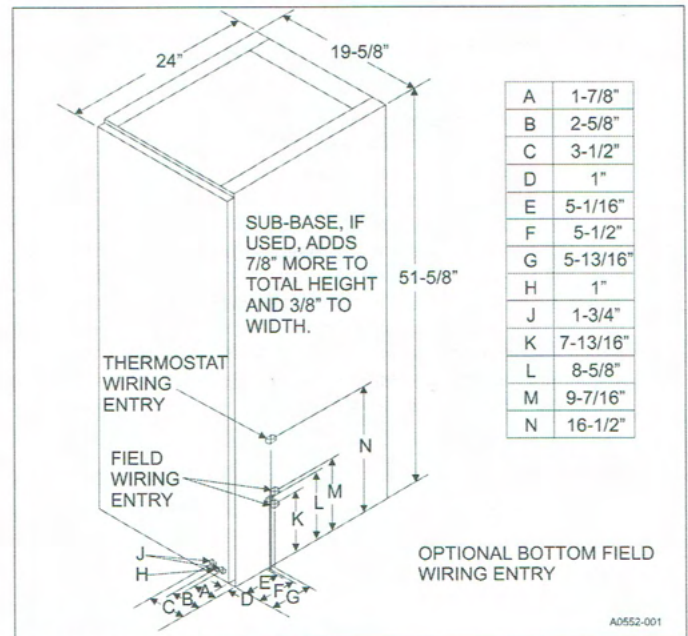


FIGURE 1: Furnace Dimensions



## SECTION II: SAFETY



This is a safety alert symbol. When you see this symbol on labels or in manuals, be alert to the potential for personal injury.

Understand and pay particular attention to the signal words **DANGER**, **WARNING**, or **CAUTION**.

**DANGER** indicates an **imminently** hazardous situation, which, if not avoided, **will result in death or serious injury**.

**WARNING** indicates a **potentially** hazardous situation, which, if not avoided, **could result in death or serious injury**.

**CAUTION** indicates a potentially hazardous situation, which, if not avoided **may result in minor or moderate injury**. It is also used to alert against unsafe practices and hazards involving only property damage.

### ▲ WARNING

*Improper installation may create a condition where the operation of the product could cause personal injury or property damage.*

*Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual for assistance or for additional information, consult a qualified contractor, installer or service agency.*

### ▲ CAUTION

*This product must be installed in strict compliance with the installation instructions and any applicable local, state, and national codes including, but not limited to building, electrical, and mechanical codes.*

### ▲ WARNING

#### **FIRE OR ELECTRICAL HAZARD**

*Failure to follow the safety warnings exactly could result in serious injury, death or property damage.*

*A fire or electrical hazard may result causing property damage, personal injury or loss of life.*

- Install this electric furnace only in a location and position as specified in SECTION III of these instructions.
- Always install the electric furnace to operate within the electric furnace's intended maximum outlet air temperature. Only connect the air handler to a duct system that has an external static pressure within the allowable range, as specified on the EBE/EUE rating plate.
- When an electric furnace is installed so supply ducts carry air circulated by the air handler to areas outside the space containing the air handler, the return air must also be handled by ducts sealed to the air handler casing and terminating outside the space containing the air handler.
- The electric furnace is not to be used for temporary heating of buildings or structures under construction.
- The size of the unit must be based on an acceptable heat loss or gain calculation for the structure. ACCA, Manual J or other approved methods can be used.

## SAFETY REQUIREMENTS

- This electric furnace must be installed in accordance with all national and local building/safety codes and requirements, local plumbing or wastewater codes, and other applicable codes.
- Refer to the unit rating plate for the EBE/EUE model number, and then see the dimensions page of this instruction for supply air plenum dimensions in Figure 3. The plenum must be installed according to the instructions.
- Provide clearances from combustible materials as listed under FURNACE CLEARANCE.
- Provide clearances for servicing, ensuring that service access is allowed for electric furnace elements and blower.
- Failure to carefully read and follow all instructions in this manual can result in electric furnace malfunction, death, personal injury, and/or property damage.
- Check the rating plate and power supply to ensure that the electrical characteristics match.
- Electric furnace must be installed so the electrical components are protected from water.
- Installing and servicing heating/cooling equipment can be hazardous due to the electrical components. Only trained and qualified personnel must install, repair, or service heating/cooling equipment. Untrained service personnel can perform basic maintenance functions such as cleaning and replacing the air filters. When working on heating/cooling equipment, observe precautions in the manuals and on the labels attached to the unit and other safety precautions that may apply.
- These instructions cover minimum requirements and conform to existing national standards and safety codes. In some instances, these instructions exceed certain local codes and ordinances, especially those that do not reflect changing residential and non-HUD modular home construction practices. These instructions are required as a minimum for safe installation.

## INSPECTION

As soon as a unit is received, it must be inspected for possible damage during transit. If damage is evident, the extent of the damage must be noted on the carrier's freight bill. A separate request for inspection by the carrier's agent must be made in writing. Before installation, the unit must be checked for screws or bolts that may have loosened in transit. There are no shipping or spacer brackets to be removed.

Check to ensure all accessories such as heater kits, suspension kits, and coils are available. Installation of these accessories must be done before setting the unit in place or connecting any wiring, electric heat, ducts, or piping.

## CODES

The electric furnace must be installed in accordance with the following codes:

- Standard for the Installation of Air Conditioning and Ventilating Systems (NFPA 90A)
- Standard for the Installation of Warm Air Heating and Air Conditioning Systems (NFPA 90B)
- National Electrical Code (NFPA 70)
- Canadian Electrical Code, Part I (CSA C22.1)
- All local codes (state/county/township)

## NOTICE

*All applicable codes take precedence over any recommendation made in these instructions.*



## SECTION III: UNIT INSTALLATION

### LOCATION

Access for servicing is an important factor in the location of any furnace. Provide a minimum of 24 in. (61 cm) in front of the furnace for access to the heating elements and controls. This access can be provided by a closet door or by locating the furnace 24 in. (61 cm) from a facing wall or partition.

### FURNACE CLEARANCE

This furnace is approved for 0 in. clearance to combustible material on all or any part of the furnace exterior and the inlet or outlet duct work except as stated below.

For furnaces installed in upflow application, there must be a minimum of 1 in. (2.54 cm) clearance from the bare surface of the outlet duct work for a distance of 3 ft (91.4 cm) from the supply air opening. This requirement is met if the duct is wrapped with an insulating material at least 1 in. thick that has an R-value of at least R-4.

### RETURN AIR

In order for the furnace to work properly, a closet or alcove must have a certain total free area opening for return air.

#### For Heating Only Furnace

A minimum of 200 sq in. (1290 sq cm) free area opening. Use any return grille with a minimum of 200 sq in. free opening.

#### For Up to 4 Ton AC and HP Applications (Standard Blower)

A minimum of 250 sq in. (1613 sq cm) free area opening. The standard blower assembly supplied with the furnace is capable of handling up to 4 ton AC applications. Use any return grille with a minimum of 250 sq in. (1613 sq cm) free area opening.

#### For 5 Ton AC Applications (Accessory Blower)

A minimum of 350 sq in. (2129 sq cm) free area opening. Use 5 ton AC blower accessory 3500-7911. Use any return grille with a minimum of 350 sq in. (2129 sq cm) free area opening with 5 ton AC blower accessory 3500-7911. The upflow return air box accessory 3500-8982 can also be used with 5 ton AC blower accessory 3500-7911.

### Location

For downflow applications, the return air opening can be located in a closet front door, sidewall above the furnace casing, or louvered door on the furnace. If the opening for the return air is located in the floor, sidewalls, or closet door anywhere below the furnace casing height, 6 in. minimum clearance must be provided on the furnace side where return is located to provide for proper airflow.

For upflow installations, a closet that is 32 in. wide by 30 in. deep with a 30-inch wide door is necessary. This is not required if there is a return grille installed below furnace.

The return air opening can be located in a closet front door, sidewall above the furnace casing, or louvered door on the furnace. If the opening for the return air is located in the floor, sidewalls, or closet door anywhere below the furnace casing height, 6 in. (15.2 cm) minimum clearance must be provided on the furnace side where return is located to provide for proper airflow. See Figure 2. The 6 in. (15.2 cm) minimum clearance is not required if there is a return grille installed above the furnace height. This return grille cannot start more than 3 ft above the furnace height. If the louvers in the closet door have as much airflow area as the EB louvered furnace door, only 1 in. clearance is required.

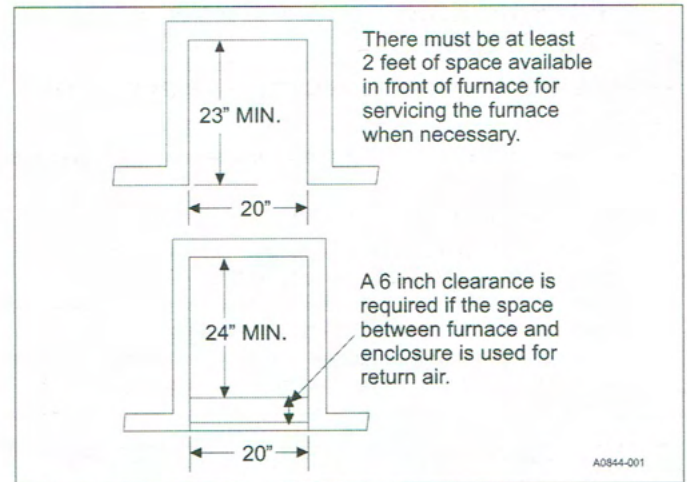


FIGURE 2: Alcove and Closet Clearances

When installing the furnace in a separate closet or room that is accessible only through an outside door, a minimum of 200 sq in. (1290 sq cm) free opening for return air must be provided. The supply and return air must be ducted, securely attached, and sealed to the furnace casing if there are grilles in the outside door to the closet. Openings where ducts pass through walls, the floor, or the ceiling must be sealed to prevent air leakage into or from the closet and the living area.

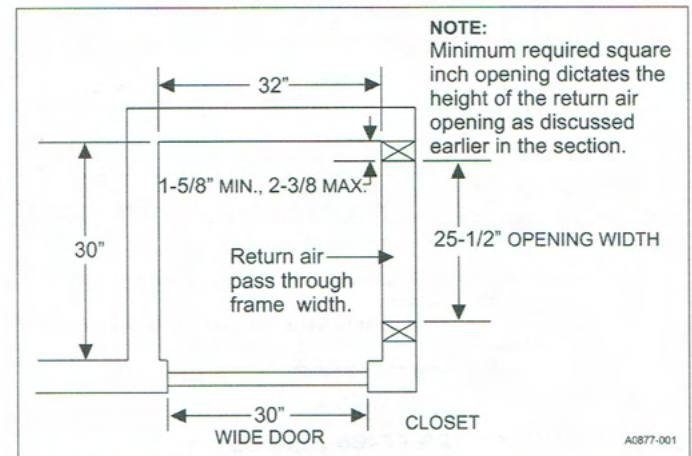


FIGURE 3: Upflow Closet Clearances

Provisions must be made to permit the return of circulating air from all rooms and living spaces, except the bathroom(s), to the circulating air supply inlet of the furnace. Failure to comply may cause improper heating and may cause the furnace to cycle on the limit.

### DUCT SYSTEM DESIGN

An electric furnace is designed to operate at a given static pressure.

To ensure proper airflow through the furnace, the distribution system must be designed so the static pressure external to the furnace does not exceed the static pressure rating shown on the furnace rating plate.

The number, size, and placement of registers must be such that even distribution of heat is provided throughout the home.



## SECTION IV: ELECTRIC FURNACE INSTALLATION

### 7900 SERIES DUCT CONNECTOR FOR EBE DOWN-FLOW

The duct connector is designed to eliminate a sub-base requirement. Table 1 provides the part number of the duct connector needed.

Provide adequate clearance for servicing:

- Locate the furnace conveniently away from wall facing or partitions to permit easy removal of components.
- Maintain a minimum space of 6 in. between the furnace and closet door when the door is used for return air.
- Ensure 2 ft of space is available in front of the furnace for future servicing (for example, blower, element, or furnace removal).

TABLE 1: Duct Connector for Electric Furnaces

FLOOR TO DUCT DIMENSIONS	FINGERED STYLE	SCREW TAB STYLE
1 in. (2.54 cm)	7990-6211	N/A
2 in. (5.1 cm)	7990-6221	N/A
3 in. (7.6 cm)	↑↓	N/A
4 in. (10.2 cm)	7990-6241	N/A
5 in. (12.7 cm)	↑↓	↓↓
6 in. (15.2 cm)	7990-6261	7990-6061
7 in. (17.8 cm)	7990-6271	7990-6071
8 in. (20.3 cm)	7990-6281	7990-6081
9 in. (22.8 cm)	↑↓	↑↑
10 in. (25.4 cm)	7990-6301	N/A
11 in. (28.2 cm)	↑↑	N/A
12 in. (30.5 cm)	N/A	N/A
13 in. (33 cm)	N/A	N/A

NOTE: The duct adapter in the next size up or next size down is to be used, depending on tolerance in floor to duct dimension.

- ↑↓ - Indicates connector above or below could be used, depending on tolerance in floor to duct dimension.
- ↑↑ - Indicates connector above could be used, depending on tolerance in floor to duct dimension.
- ↓↓ - Indicates connector below could be used, depending on tolerance in floor to duct dimension.

### DUCT CONNECTORS (7900 SERIES)

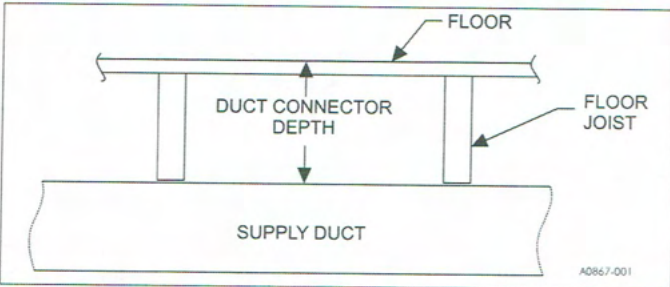


FIGURE 4: Duct Connector Depth (7900 Series)

These duct connectors connect the furnace to an under the floor supply duct system. The furnace can be installed on combustible flooring without a separate sub-base.

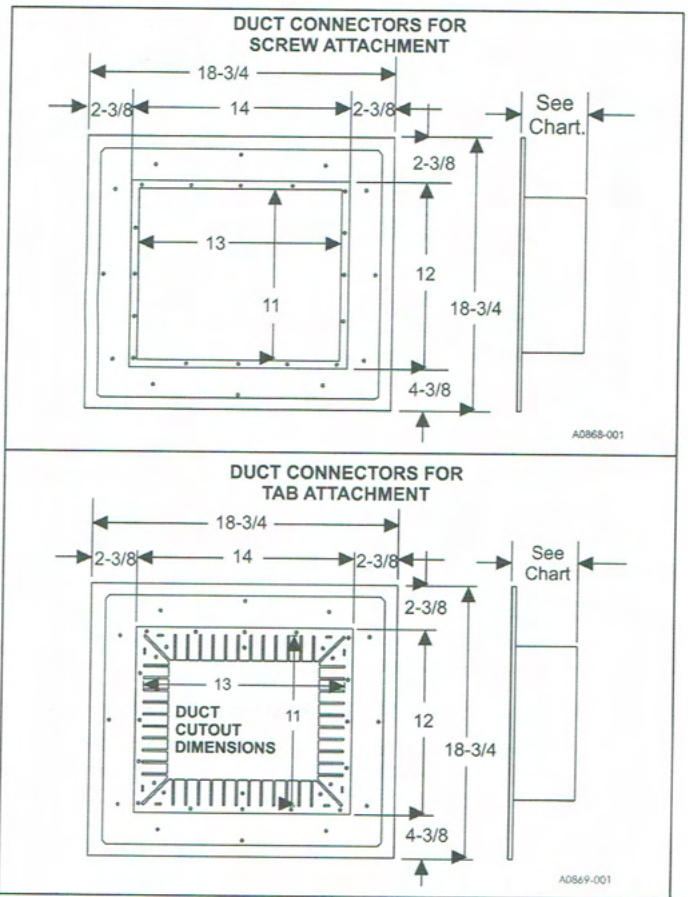


FIGURE 5: Duct Connector Dimensions (7900 Series)

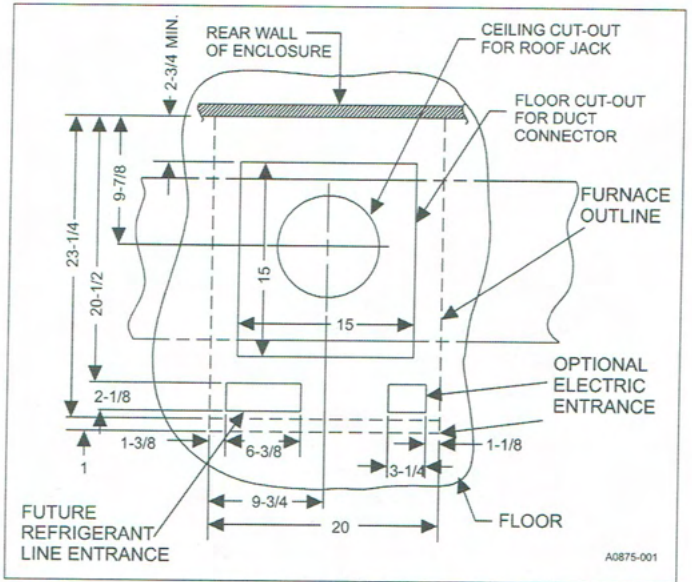


FIGURE 6: Recommended Floor Cut-Out (7900 Series)



## INSTALLATION OF SCREW ATTACHMENT DUCT CONNECTOR (7990 SERIES)

1. Make floor cut out as shown in Figure 6.
2. Determine the depth of the floor cavity from the surface of the floor to the top of the supply air duct and select the appropriate duct connector from the chart.
3. Place locating bracket (supplied with the duct connector) to the back edge of the floor opening. See Figure 7.

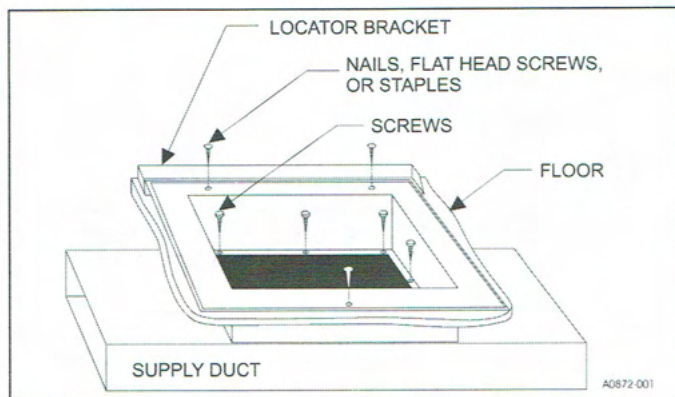


FIGURE 7: Duct Connector Screw Attachment (7990 Series)

4. Apply a water based duct sealant to the 1/2 in. supply duct attachment flange of the duct connector.
5. Determine which of the four positions the duct connector best centers over the supply duct and insert it through the floor cutout.
6. When properly aligned with the supply duct, secure the duct connector to the floor with nails, flat head screws, or staples.
7. Use screws as required to secure duct connector to supply duct.
8. Cut out the opening to the supply duct. If sealant has not been used, tape the mating flanges to provide a good air seal.

## NOTICE

Duct sealant and tape must be classified as meeting HUD Standard 3280.715, U.L. Standard 181A.

## INSTALLATION OF TAB ATTACHMENT DUCT CONNECTOR (7990 SERIES)

1. Make floor cut out as shown in Figure 6.
2. Determine the depth of the floor cavity from the surface of the floor to the top of the supply air duct and select the appropriate duct connector from the chart.
3. Place locating bracket (supplied with the duct connector) to the rear of the floor area for the furnace. See Figure 8.

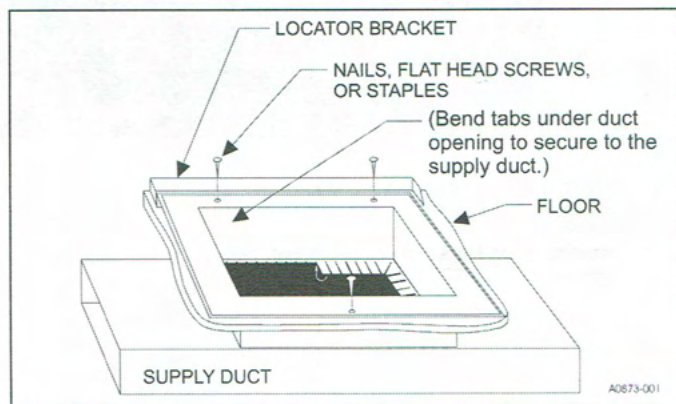


FIGURE 8: Duct Connector Tab Attachment (7990 Series)

4. Determine which of the four positions the duct connector best centers over the supply duct and insert it through the floor cutout.
5. Mark cut-out location on the supply duct and remove the duct connector.
6. Cut out the opening to the supply duct.
7. Bend tabs down through and back up under the supply duct.
8. Secure the duct connector to the floor with nails, flat head screws, or staples.

The duct connector is designed for use on ducts down to 12 in. in width. When using the connector on smaller width ducts, there is insufficient clearance to bend the tabs on two sides of the duct connector.

In such cases, the tabs can be attached to the sides of the duct by using sheet metal screws or other suitable fasteners. Holes for sheet metal screws are provided in three tabs on each side of the duct connector. If more than three tabs need to be used to provide a more secure and air tight connection, the remaining tabs can also be fastened to the duct with screws after drilling the required screw holes.

## INSTALLATION OF THE FURNACE

1. Remove the front panels and set the furnace onto the duct connector. Slide it back until the rear of the unit engages the locator bracket.
2. Secure the front of the furnace with two screws at the provided mounting holes. See Figure 9.

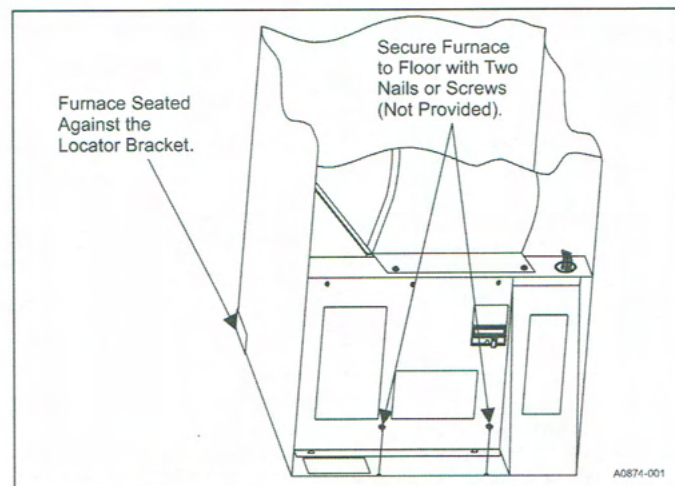


FIGURE 9: Installation of Furnace

3. Secure the top of the furnace to a structural member by screwing through the strap at the top of the furnace. The strap can be moved to any of the holes located along the top back of the furnace. The installer may provide an equivalent method, such as screws through the casing side.

## WIRING

Furnace wiring is complete except for the power supply and the thermostat wires. See wiring diagrams (Figures 14 to 19) for wire and fuse size. See Table 2 for ground wire sizes. Thermostat wires connect through the side of the furnace and must be no smaller than 22 gauge. Power wires can enter through the side of the unit or through the auxiliary entrance located in the bottom of the unit. (See Figure 1). When bringing wiring through the bottom of the furnace, cable connectors must be installed to hold wiring in place and relieve any strain on the wiring. These connectors also serve as a seal between the furnace and the floor, so additional sealing is not required.



# NOTICE

The furnaces are equipped with either one or two 60 amp circuit breakers. These circuit breakers protect the wiring inside of the furnace in the event of a short circuit. Additionally, these breakers provide a means of disconnecting the power to the unit. The circuit breakers in the furnace are not meant to protect the branch circuit wiring between the furnace and the home's breaker panel. General wire and breaker sizes are shown in Table 2. If sheathed cable is used, refer to National Electrical Code, Canadian Electrical Code and local codes for additional requirements concerning supply circuit wiring. Electrical Data can be found in Table 4.

**IMPORTANT:** All installation on field wiring must be rated at 60°C or higher.

Models for EBE/EUE15\*, EBE/EUE17\*, EBE/EUE20\*, and EBE/EUE23\* can be connected to a single or dual branch circuit.

These units are shipped from the factory set up for dual power supply connections. For single power supply connections, jumper bars (P/N 3500-378P\*) are required and are available from the factory. See Figures 11 and 12.

Refer to the National Electrical Code, Canadian Electrical Code, and local codes for wiring material requirements.

**TABLE 2: Wiring Requirements**

MODELS	<sup>1</sup> EBE10A EUE10A	<sup>2</sup> EBE12A EUE12A	<sup>3</sup> EBE15A EUE15A	<sup>3</sup> EBE17A EUE17A	<sup>3</sup> EBE20A EUE20A	<sup>3</sup> EBE23A EUE23A				
<b>Single Branch Circuit Service</b>	<b>2 Leads + 1 Ground CKT #1</b>									
Nominal Circuit Load - Amps	43.8	50.5	63.8	70.4	83.8	93.8				
Minimum Wire Size (90°C)	#8	#6	#4	#4	#3	#2				
Minimum Wire Size (75°C)	#6	#6	#4	#3	#2	#1				
Minimum Wire Size (60°C)	#6	#4	#3	#2	#1	#0				
Ground Wire Size +	#10	#8	#8	#8	#6	#6				
Max. Fuse (or C.B.) - Amps	60	70	80	90	110	125				
<b>Dual Branch Circuit Service</b>	NOT APPROVED		CKT #1	CKT #2	CKT #1	CKT #2	CKT #1	CKT #2	CKT #1	CKT #2
Branch Circuit Load - Amps			43.8	20.0	47.1	23.3	43.8	40.0	47.1	46.7
Branch Circuit Min. - Amps			54.8	25.0	58.9	29.1	54.8	50.0	58.9	58.4
Minimum Wire Size (90°C)			#8	#10	#6	#10	#8	#8	#6	#6
Minimum Wire Size (75°C)			#6	#10	#6	#10	#6	#8	#6	#6
Minimum Wire Size (60°C)			#6	#10	#4	#10	#6	#6	#4	#4
Ground Wire Size <sup>4</sup>			#10	#10	#10	#10	#10	#10	#10	#10
Max. Fuse (or C.B.) - Amps			60	30	60	30	60	50	60	60

**NOTES:**

1. Does not require a jumper.
2. Jumper provided for single branch circuit only.
3. Jumper bar is required for single branch circuit connection (P/N 3500-378P).
4. Refer to National Electrical Code (NEC). Table 250-122 for Non-Sheathed Conductor Ground Wire.

**TABLE 3: EBE/EUE Series Blower Performance**

Static Pressure (in. W.C.)	Speed	0.1	0.2	0.3	0.4	0.5	0.6	0.7	0.8
CFM (STD. Air) for all EBE/EUE Models	High (5)	1607	1563	1515	1477	1434	1406	1377	1345
	Medium High (4)	1390	1346	1298	1286	1253	1224	1201	1160
	Medium (3)	1241	1192	1151	1115	1097	1074	1032	1000
	Medium Low (2)	1099	1051	1002	979	949	912	872	855
	Low (1)	1006	950	923	896	860	826	800	728

**NOTES:**

Applications with static pressures higher than 0.3 in. are not recommended.  
 A blower off delay of 60 seconds is built into the motor.  
 For up to E(B,U)E15\* models heating, use Low speed (1) for compliance with Fan Efficiency Rating test.  
 For E(B,U)E17\*, E(B,U)E20\*, and E(B,U)E23\* models heating, use Medium Low speed (2) for compliance with Fan Efficiency Rating test.  
 For all models constant fan operation, use Low speed (1) for compliance with Fan Efficiency Rating test.



TABLE 4: Physical and Electrical Data

<sup>1</sup> MODEL NUMBER			<sup>2,3</sup> EBE10A EUE10A	<sup>3,4</sup> EBE12A EUE12A	<sup>5</sup> EBE15A EUE15A	<sup>5</sup> EBE17A EUE17A	<sup>5</sup> EBE20A EUE20A	<sup>5</sup> EBE23A EUE23A
D.O.E. Output	240 VAC	BTU	34,000	39,000	51,000	56,000	67,000	77,000
	60 Hz, 1 Phase	kW	10.0	11.4	15.0	16.4	19.6	22.6
OUTPUT CAPACITY	230 VAC	BTU	31,000	36,000	47,000	52,000	61,000	71,000
	60 Hz, 1 Phase	kW	9.1	10.6	13.8	15.2	17.9	20.8
	220 VAC	BTU	29,000	33,000	43,000	48,000	57,000	65,000
	60 Hz, 1 Phase	kW	8.5	9.7	12.6	14.1	16.7	19.1
Element Capacity @ 240 VAC		kW	9.6	11.2	14.4	16.0	19.2	21.6
		Amps	40.0	46.7	60.0	66.7	80.0	90.0
Motor Amps @ 240 V			4.0 Maximum					
Circuit Load Amps @ 240 V		CKT 1	43.8	50.5 <sup>5</sup>	43.8	47.1	43.8	47.1
		CKT 2	NA	NA	20.0	23.3	40.0	46.7
Filter Size for EBE in top of unit only			16 x 20 x 1					
Filter Size for EBE in louvered door only			20 x 20 x 1					
Shipping Weights			83	84	85	86	84	86

NOTES:

1. Casing or cabinet must be permanently grounded in accordance with NEC or other applicable codes.
2. Does not require a jumper.
3. Approved for single branch circuit service only.
4. Jumper provided for single branch circuit only.
5. Jumper bar is required for single branch circuit connection (P/N 3500-378P).

**⚠ WARNING**

*For personal safety be sure to turn the electrical power OFF at the household service box and at the furnace circuit breakers before attempting any service or maintenance operations. Homeowners should never perform any maintenance which requires opening electric box door.*

*Furnace is equipped with a protective shield over field wiring connection. When field wiring is completed, shield must be replaced to prevent hazard of electrical shock when using furnace disconnect. (See Figure 10.)*

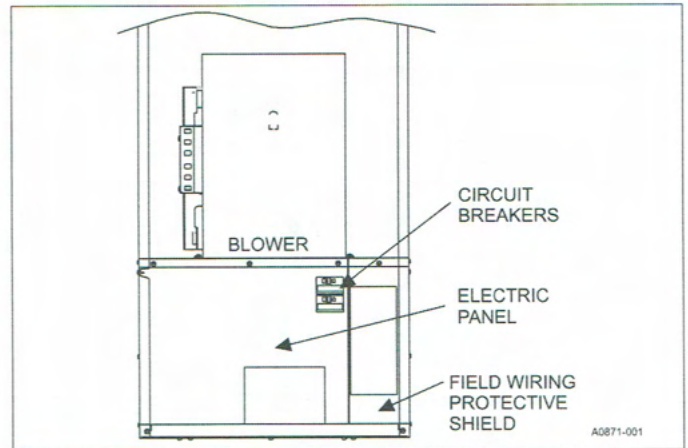


FIGURE 10: Field Wiring Shield

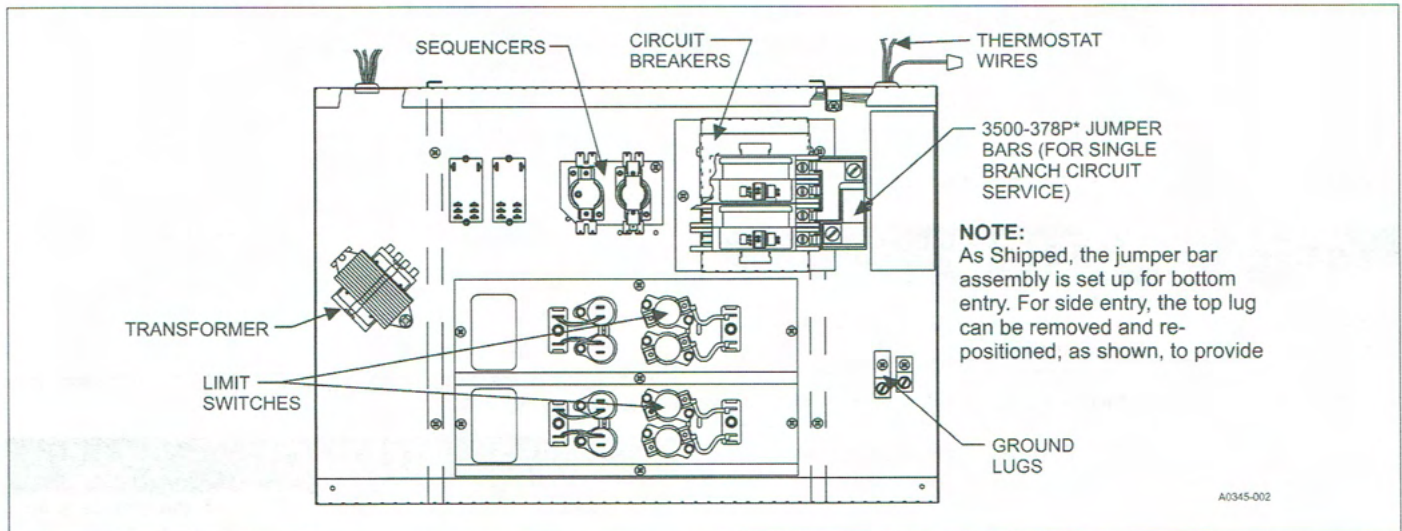


FIGURE 11: Control Box



## SECTION V: THERMOSTAT INSTALLATION

The adjustable heat anticipator in the thermostat is pre-set at 0.4 amps. This setting must be checked at the time of installation.

In some cases the thermostat may be a self-setting type, in which case there is no amp setting on the thermostat, eliminating the need for any field adjustment.

The thermostat must be located on an inside wall in an open area to more closely regulate average room air, preferably, where there is air movement back to furnace. Care must be used to locate the thermostat away from hot air discharge openings and lights, for example. The height of the thermostat location is important. The thermostat must be located 52 in. to 66 in. (132 cm to 167.6 cm) above the floor. This is sometimes called the comfort zone.

If a condenser with its own transformer shares a Heat/Cool thermostat with this furnace, use a thermostat with isolating contacts to prevent interconnection of Class II 24 V Systems.

Cycle the furnace using the thermostat to make sure it operates correctly.

Maintenance and operating instructions are in the customer envelope accompanying the furnace. Give the customer envelope to the home owner.

## SECTION VI: AIR CONDITIONING ACCESSORIES

### EBE/EUE FURNACE MODELS

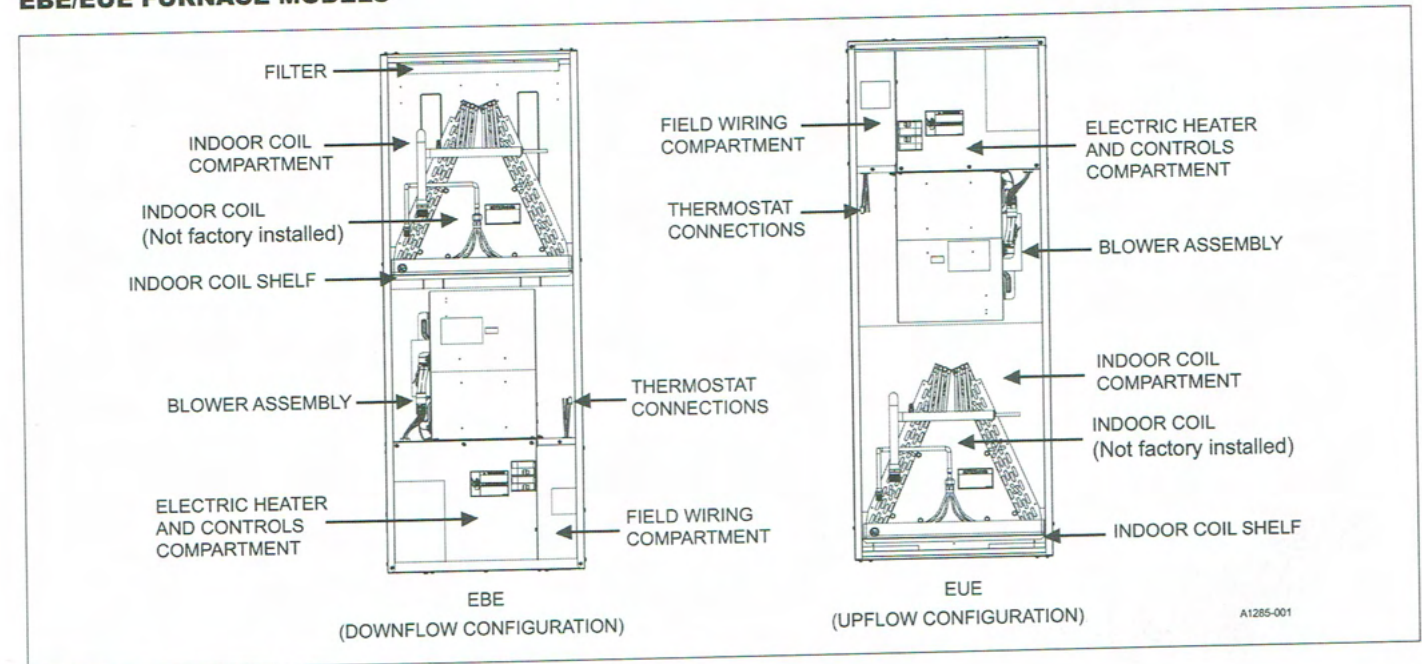


FIGURE 13: EBE/EUE Furnace - Location of Components

## NOTICE

*EUE furnaces are shipped with the coil shelf in the top orientation. This is not a defect. For application, turn the unit 180° vertically so the coil shelf is in the bottom orientation.*

EBE and EUE furnaces are factory equipped with a blower, coil shelf, and control system for add-on air conditioning and heat pump. The coil shelf accessory 3500-8981 can be used to replace current and older EBE and EUE coil shelves.

## CAUTION

*When using separate thermostats, a thermostat interlock system must be provided to prevent simultaneous operation of the furnace and air conditioner. Simultaneous operation can result in coach overheating, equipment damage and energy waste. (See Figures 14 to 19.)*

*Do not connect Yellow wire to thermostat until an outdoor unit is installed.*

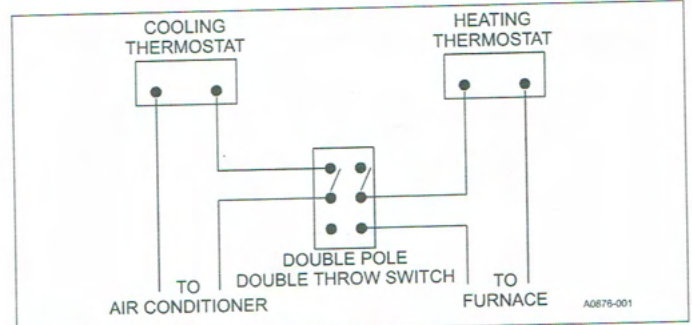


FIGURE 12: Thermostat Wiring

With the factory-installed coil shelf, the coil cavity accepts coils as follows:

- Up to 19-1/2 in. in height
- Up to 18-1/4 in. in width
- Up to 20-1/2 in. in depth

For coil applications with a height above 19-1/2 in., use extension cabinet accessory 3500-8602.

## NOTICE

*If the controls are located at the top of the unit, the furnace is an upflow furnace and the airflow is forced up through the furnace and into the airways.*



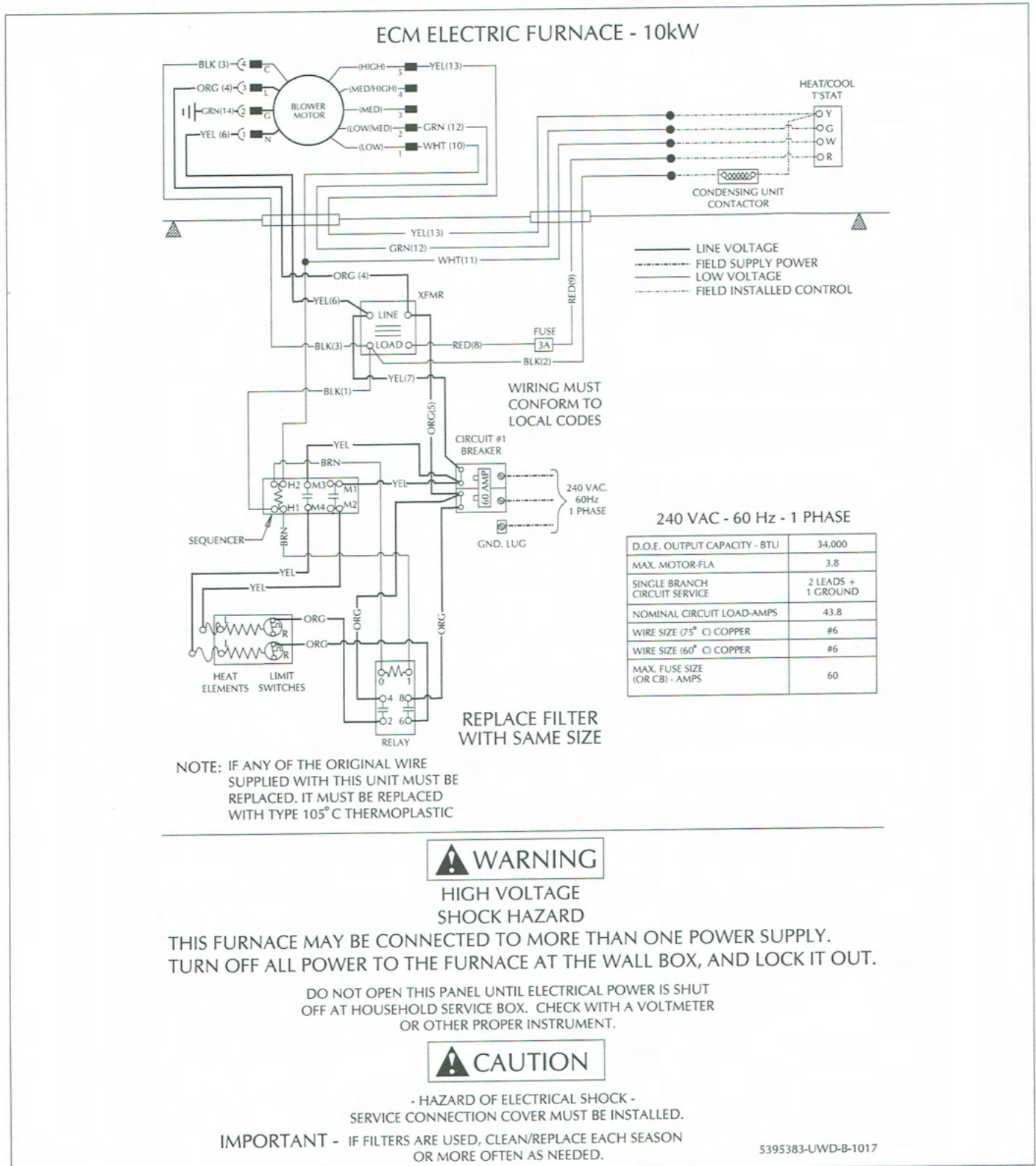
**HIGH PERFORMANCE BLOWER  
ACCESSORY PACKAGE****⚠ CAUTION**

*All areas around the line sets, drain hoses and other openings in the coil shelf should be sealed air tight. Use some moldable compound or caulking to seal the area. Failure to do so may result in loss of performance and premature compressor failure.*

All electric furnaces are equipped with a blower and control system to add on air conditioning and heat pumps to specified sizes. If the requirement is to achieve more airflow or cooling than specified, replace the blower inside the furnace with accessory blower package 3500-7911. This accessory blower package delivers air conditioning up to 5 tons. Apply accessory blower package 3500-7911 to EBE and EUE units to achieve higher airflow.



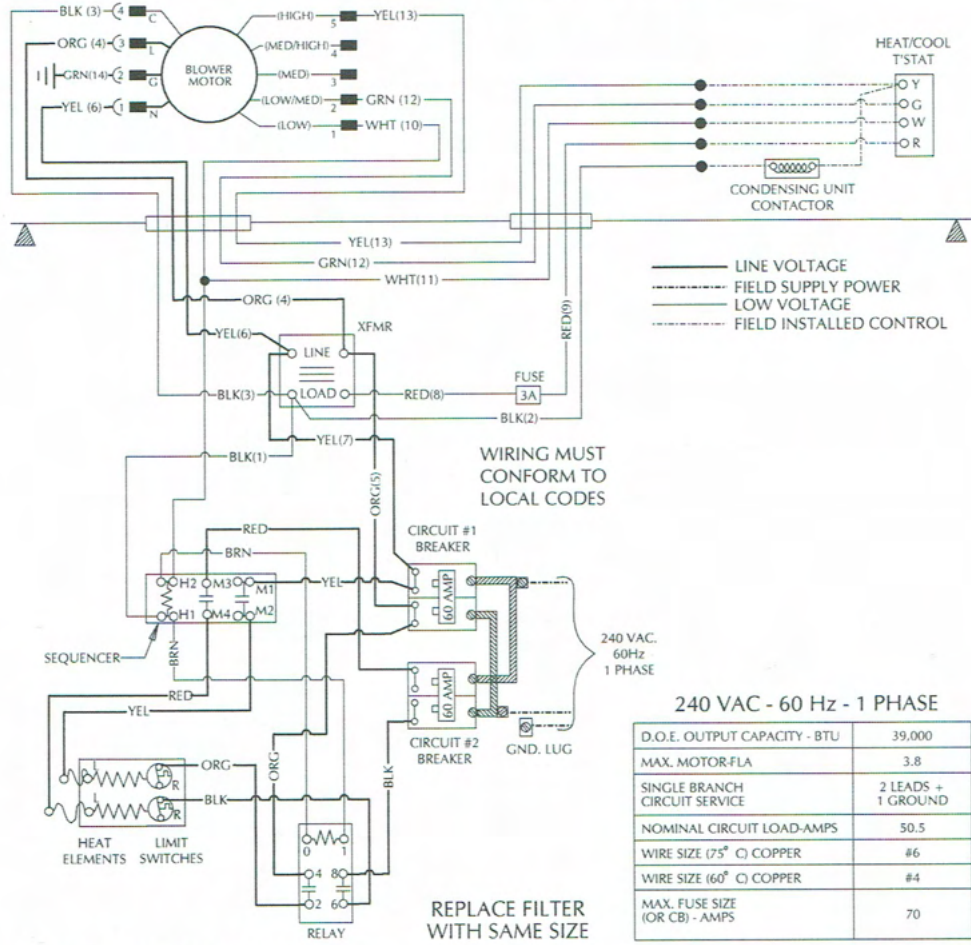
**SECTION VII: WIRING DIAGRAMS**



**FIGURE 14: EBE10\*/EUE10\* Wiring Diagram**



### ECM ELECTRIC FURNACE - 12kW



NOTE: IF ANY OF THE ORIGINAL WIRE SUPPLIED WITH THIS UNIT MUST BE REPLACED. IT MUST BE REPLACED WITH TYPE 105° C THERMOPLASTIC

#### ⚠ WARNING

HIGH VOLTAGE  
SHOCK HAZARD

THIS FURNACE MAY BE CONNECTED TO MORE THAN ONE POWER SUPPLY.  
TURN OFF ALL POWER TO THE FURNACE AT THE WALL BOX, AND LOCK IT OUT.

DO NOT OPEN THIS PANEL UNTIL ELECTRICAL POWER IS SHUT OFF AT HOUSEHOLD SERVICE BOX. CHECK WITH A VOLTMETER OR OTHER PROPER INSTRUMENT.

#### ⚠ CAUTION

- HAZARD OF ELECTRICAL SHOCK -  
SERVICE CONNECTION COVER MUST BE INSTALLED.

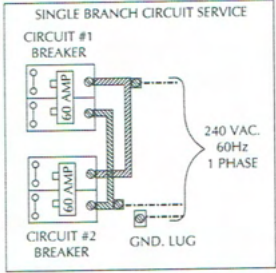
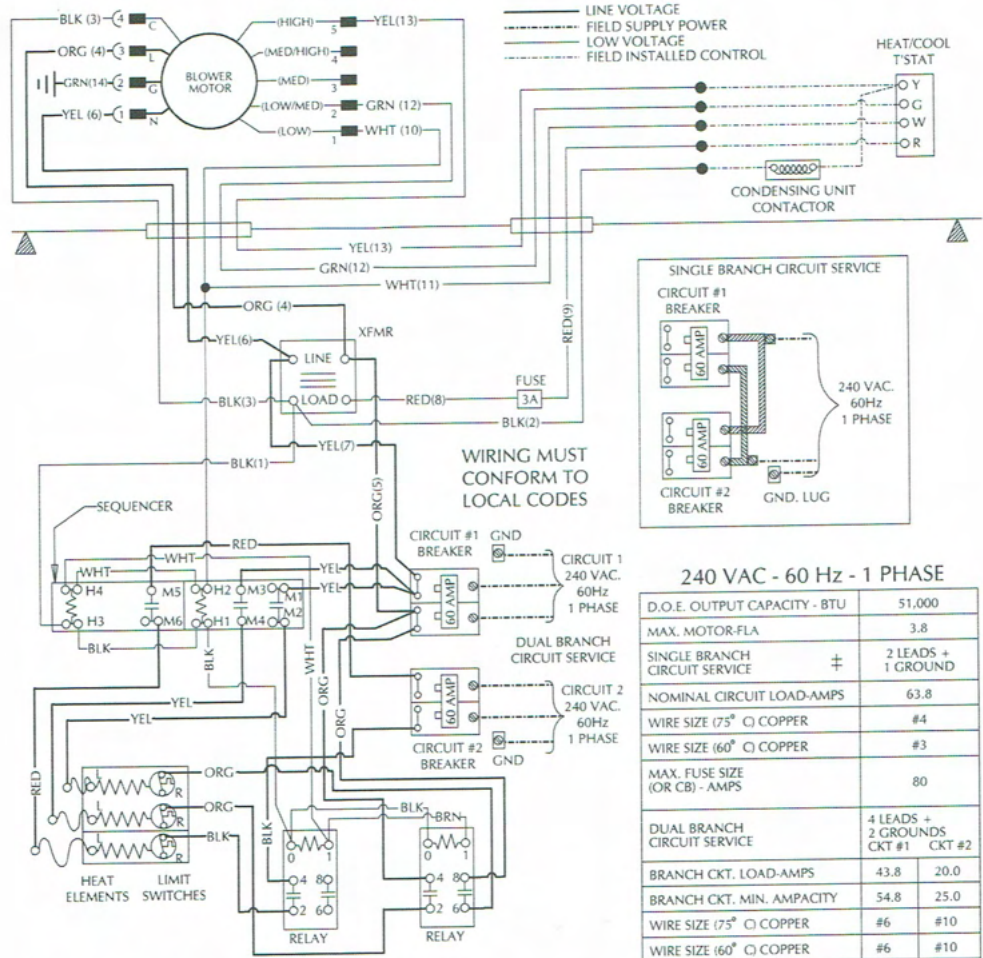
IMPORTANT - IF FILTERS ARE USED, CLEAN/REPLACE EACH SEASON OR MORE OFTEN AS NEEDED.

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FIGURE 15: EBE12\*/EUE12\* Wiring Diagram



### ECM ELECTRIC FURNACE - 15kW



**240 VAC - 60 Hz - 1 PHASE**

D.O.E. OUTPUT CAPACITY - BTU	51,000
MAX. MOTOR-FLA	3.8
SINGLE BRANCH CIRCUIT SERVICE	‡ 2 LEADS + 1 GROUND
NOMINAL CIRCUIT LOAD-AMPS	63.8
WIRE SIZE (75° C) COPPER	#4
WIRE SIZE (60° C) COPPER	#3
MAX. FUSE SIZE (OR CB) - AMPS	80
DUAL BRANCH CIRCUIT SERVICE	4 LEADS + 2 GROUNDS
BRANCH CKT. LOAD-AMPS	43.8    20.0
BRANCH CKT. MIN. AMPACITY	54.8    25.0
WIRE SIZE (75° C) COPPER	#6    #10
WIRE SIZE (60° C) COPPER	#6    #10
MAX. FUSE SIZE (OR CB) - AMPS	60    30

NOTE: IF ANY OF THE ORIGINAL WIRE SUPPLIED WITH THIS UNIT MUST BE REPLACED, IT MUST BE REPLACED WITH TYPE 105° C THERMOPLASTIC  
 REPLACE FILTER WITH SAME SIZE ‡ REQUIRES JUMPER BARS (P/N 3500-378/\*)

**⚠ WARNING**

**HIGH VOLTAGE SHOCK HAZARD**

THIS FURNACE MAY BE CONNECTED TO MORE THAN ONE POWER SUPPLY. TURN OFF ALL POWER TO THE FURNACE AT THE WALL BOX, AND LOCK IT OUT.

DO NOT OPEN THIS PANEL UNTIL ELECTRICAL POWER IS SHUT OFF AT HOUSEHOLD SERVICE BOX. CHECK WITH A VOLTMETER OR OTHER PROPER INSTRUMENT.

**⚠ CAUTION**

- HAZARD OF ELECTRICAL SHOCK - SERVICE CONNECTION COVER MUST BE INSTALLED.

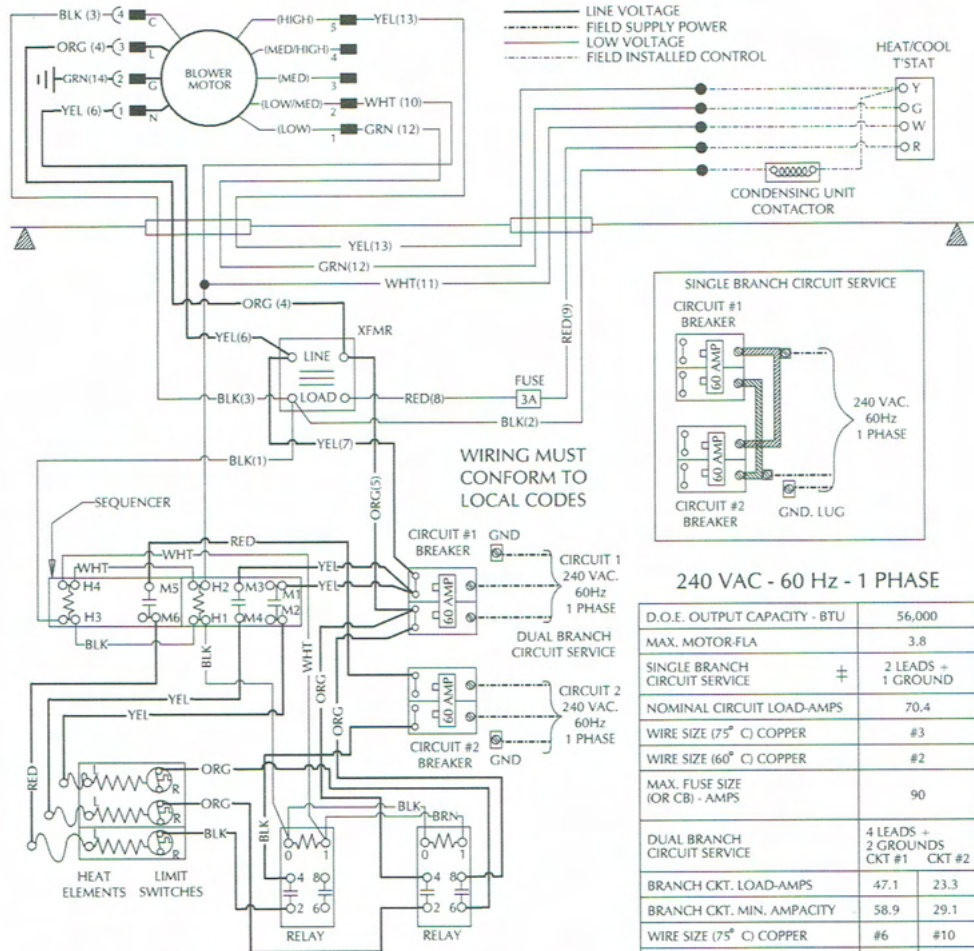
IMPORTANT - IF FILTERS ARE USED, CLEAN/REPLACE EACH SEASON OR MORE OFTEN AS NEEDED.

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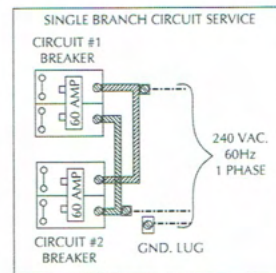
FIGURE 16: EBE15\*/EUE15\* Wiring Diagram



### ECM ELECTRIC FURNACE - 17kW



WIRING MUST CONFORM TO LOCAL CODES



#### 240 VAC - 60 Hz - 1 PHASE

D.O.E. OUTPUT CAPACITY - BTU	56,000
MAX. MOTOR.FLA	3.8
SINGLE BRANCH CIRCUIT SERVICE	± 2 LEADS + 1 GROUND
NOMINAL CIRCUIT LOAD-AMPS	70.4
WIRE SIZE (75° C) COPPER	#3
WIRE SIZE (60° C) COPPER	#2
MAX. FUSE SIZE (OR CB) - AMPS	90
DUAL BRANCH CIRCUIT SERVICE	4 LEADS + 2 GROUNDS CKT #1 CKT #2
BRANCH CKT. LOAD-AMPS	47.1 23.3
BRANCH CKT. MIN. AMPACITY	58.9 29.1
WIRE SIZE (75° C) COPPER	#6 #10
WIRE SIZE (60° C) COPPER	#4 #10
MAX. FUSE SIZE (OR CB) - AMPS	60 30

NOTE: IF ANY OF THE ORIGINAL WIRE SUPPLIED WITH THIS UNIT MUST BE REPLACED. IT MUST BE REPLACED WITH TYPE 105° C THERMOPLASTIC

REPLACE FILTER WITH SAME SIZE

± REQUIRES JUMPER BARS (P/N 3500-378/\*)

### WARNING

HIGH VOLTAGE SHOCK HAZARD

THIS FURNACE MAY BE CONNECTED TO MORE THAN ONE POWER SUPPLY. TURN OFF ALL POWER TO THE FURNACE AT THE WALL BOX, AND LOCK IT OUT.

DO NOT OPEN THIS PANEL UNTIL ELECTRICAL POWER IS SHUT OFF AT HOUSEHOLD SERVICE BOX. CHECK WITH A VOLTMETER OR OTHER PROPER INSTRUMENT.

### CAUTION

- HAZARD OF ELECTRICAL SHOCK - SERVICE CONNECTION COVER MUST BE INSTALLED.

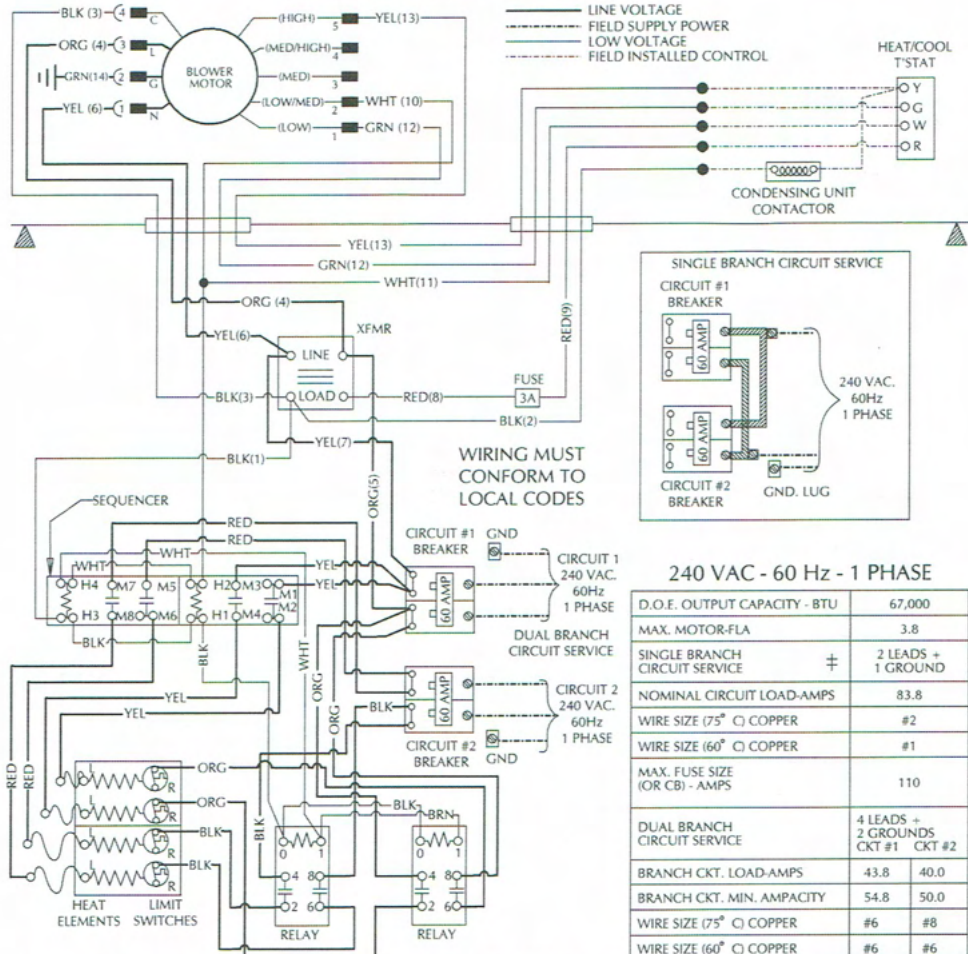
IMPORTANT - IF FILTERS ARE USED, CLEAN/REPLACE EACH SEASON OR MORE OFTEN AS NEEDED.

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FIGURE 17: EBE17\*/EUE17\* Wiring Diagram



### ECM ELECTRIC FURNACE - 20kW



**240 VAC - 60 Hz - 1 PHASE**

D.O.E. OUTPUT CAPACITY - BTU	67,000
MAX. MOTOR-FLA	3.8
SINGLE BRANCH CIRCUIT SERVICE	‡ 2 LEADS + 1 GROUND
NOMINAL CIRCUIT LOAD-AMPS	83.8
WIRE SIZE (75° C) COPPER	#2
WIRE SIZE (60° C) COPPER	#1
MAX. FUSE SIZE (OR CB) - AMPS	110
DUAL BRANCH CIRCUIT SERVICE	4 LEADS + 2 GROUNDS CKT #1 CKT #2
BRANCH CKT. LOAD-AMPS	43.8 40.0
BRANCH CKT. MIN. AMPACITY	54.8 50.0
WIRE SIZE (75° C) COPPER	#6 #8
WIRE SIZE (60° C) COPPER	#6 #6
MAX. FUSE SIZE (OR CB) - AMPS	60 50

NOTE: IF ANY OF THE ORIGINAL WIRE SUPPLIED WITH THIS UNIT MUST BE REPLACED. IT MUST BE REPLACED WITH TYPE 105° C THERMOPLASTIC

REPLACE FILTER WITH SAME SIZE

‡ REQUIRES JUMPER BARS (P/N 3500-378/\*)

## WARNING

HIGH VOLTAGE  
SHOCK HAZARD

THIS FURNACE MAY BE CONNECTED TO MORE THAN ONE POWER SUPPLY.  
TURN OFF ALL POWER TO THE FURNACE AT THE WALL BOX, AND LOCK IT OUT.

DO NOT OPEN THIS PANEL UNTIL ELECTRICAL POWER IS SHUT OFF AT HOUSEHOLD SERVICE BOX. CHECK WITH A VOLTMETER OR OTHER PROPER INSTRUMENT.

## CAUTION

- HAZARD OF ELECTRICAL SHOCK - SERVICE CONNECTION COVER MUST BE INSTALLED.

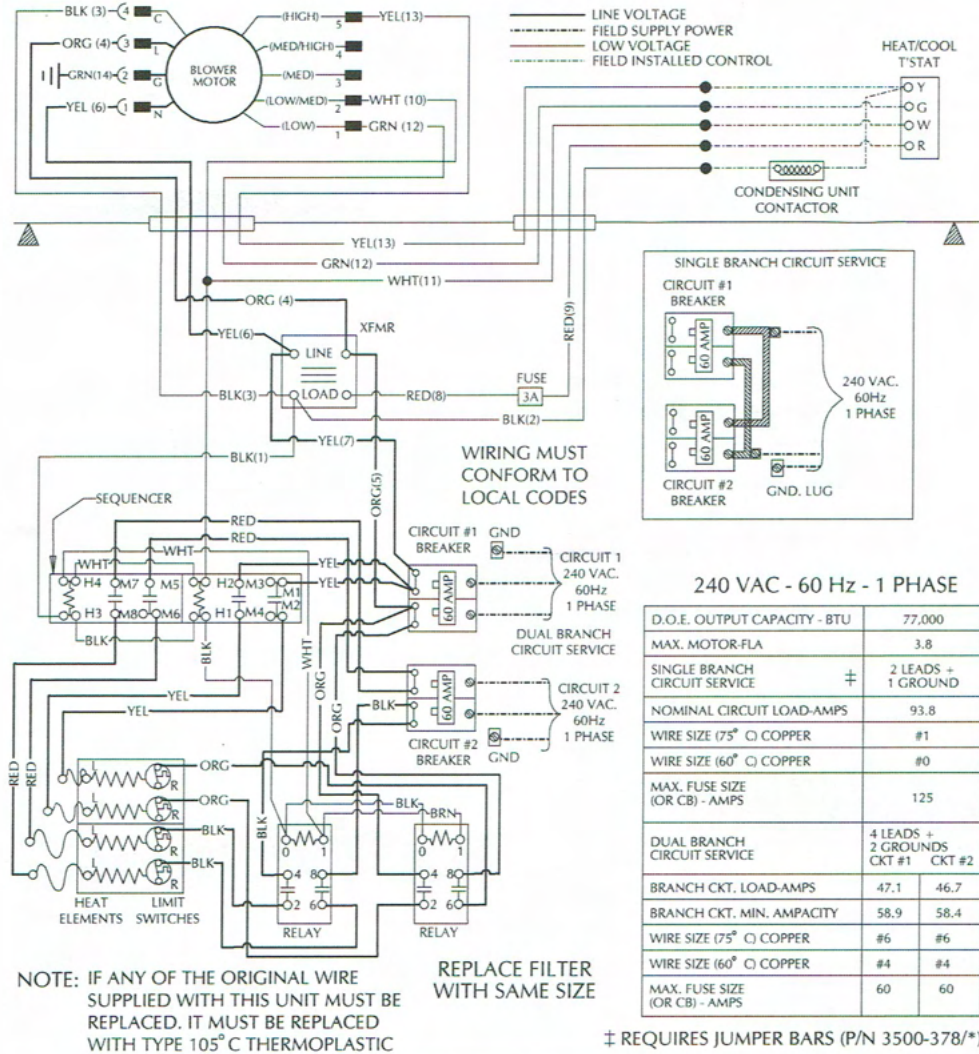
IMPORTANT - IF FILTERS ARE USED, CLEAN/REPLACE EACH SEASON OR MORE OFTEN AS NEEDED.

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FIGURE 18: EBE20\*/EUE20\* Wiring Diagram



### ECM ELECTRIC FURNACE - 23kW



NOTE: IF ANY OF THE ORIGINAL WIRE SUPPLIED WITH THIS UNIT MUST BE REPLACED. IT MUST BE REPLACED WITH TYPE 105° C THERMOPLASTIC

REPLACE FILTER WITH SAME SIZE

#### WARNING

**HIGH VOLTAGE  
SHOCK HAZARD**

THIS FURNACE MAY BE CONNECTED TO MORE THAN ONE POWER SUPPLY. TURN OFF ALL POWER TO THE FURNACE AT THE WALL BOX, AND LOCK IT OUT.

DO NOT OPEN THIS PANEL UNTIL ELECTRICAL POWER IS SHUT OFF AT HOUSEHOLD SERVICE BOX. CHECK WITH A VOLTMETER OR OTHER PROPER INSTRUMENT.

#### CAUTION

- HAZARD OF ELECTRICAL SHOCK - SERVICE CONNECTION COVER MUST BE INSTALLED.

IMPORTANT - IF FILTERS ARE USED, CLEAN/REPLACE EACH SEASON OR MORE OFTEN AS NEEDED.

5395389-UWD-A-0717

FIGURE 19: EBE23\*/EUE23\* Wiring Diagram



# USER'S INFORMATION, MAINTENANCE, AND SERVICE MANUAL

## DOWNFLOW/UPFLOW ELECTRIC FURNACE

MODELS: EBE/EUE SERIES



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BLOWER REMOVAL .....	2	AIR CONDITIONING ACCESSORIES .....	4
FURNACE OPERATION .....	3	HIGH PERFORMANCE BLOWER ACCESSORY PACKAGE .....	4
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### CONTACT INFORMATION

- Go to [www.york.com](http://www.york.com), click **Contact Us**, and follow the instructions.
- Contact us by mail:

Johnson Controls Ducted Systems  
Consumer Relations  
5005 York Drive  
Norman, OK 73069

Read all sections of this manual and keep the manual for future reference.

### WARNING

Cancer and Reproductive Harm – [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

### CAUTION

*This furnace and its components, including the air conditioning coils and blowers listed on the A/C accessory sticker were listed in combination as a system by Underwriters Laboratories.*

*Use of other components not tested in combination with this furnace may make the equipment in violation of State Codes, may create a hazard, and may ruin the equipment.*

*In addition, the National Manufactured Housing Construction and Safety Standards Act and its Regulations require the use of components listed or certified by a nationally recognized testing laboratory in all manufactured homes built and sold subject to that act.*

### SECTION I: SAFETY



This is a safety alert symbol. When you see this symbol on labels or in manuals, be alert to the potential for personal injury.

Understand and pay particular attention to the signal words **DANGER**, **WARNING**, or **CAUTION**.

**DANGER** indicates an **imminently** hazardous situation, which, if not avoided, **will result in death or serious injury**.

**WARNING** indicates a **potentially** hazardous situation, which, if not avoided, **could result in death or serious injury**.

**CAUTION** indicates a potentially hazardous situation, which, if not avoided **may result in minor or moderate injury**. It is also used to alert against unsafe practices and hazards involving only property damage.

### WARNING

**FOR YOUR SAFETY - Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**

For personal safety be sure to turn the electrical power OFF at the household service box and at the furnace before attempting any service or maintenance operations. Homeowner should never perform any maintenance which requires opening the furnace electrical panel.

**Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**

### WARNING

**To avoid the possibility of electrical shock do not open electrical box panels.**



## SECTION II: OPERATING THE FURNACE

1. Ensure electrical power to the furnace is turned on at the household service box.
2. Set the wall thermostat to the required temperature.
3. If the furnace is equipped with air conditioning, turn the system switch located at the wall thermostat to HEAT to operate the furnace in heating mode.

### WARNING

*If you have an air conditioner that does not use the furnace blower for air distribution and operates completely independent of the furnace, the thermostat system must have an interlock to prevent the furnace and air conditioner from operating at the same time. Such operation could cause equipment damage, energy waste and over-heating of the home.*

The interlock system usually contains a heat-cool switch that must be turned to either HEAT or COOL to activate heating or cooling operation. If an interlock system has not been provided, the electrical supply to the furnace must be turned OFF at the household service box when the air conditioner is being used. When operating the furnace, the electrical supply to the air conditioner must be turned OFF.

### SHUTTING OFF THE FURNACE

1. Turn the thermostat to its lowest setting.

### NOTICE

*Furnace will still operate if room temperature falls below thermostat setting.*

2. For complete shut-down, turn off electrical power at the household service box.

## SECTION III: SEQUENCE OF OPERATION

When the room thermostat calls for heat, 24 V power is supplied to the heating element switches. As soon as the first heating element switch closes, the blower starts OFF and power is supplied to the first heating element. Each additional element is staged on in successive intervals.

When the room thermostat demand is met and no more heat is required, the elements sequence off in the reverse order and the blower turns off.

### LIMIT CONTROLS

Each element has an automatic limit switch that is wired into the circuit. The limit switch shuts off power to that element if the heat exceeds the allowed maximum heat.

## BLOWER REMOVAL

### NOTICE

*Only authorized service technicians should remove the blower.*

To remove the blower from the furnace:

1. Turn off power at the household service box.
2. Turn the furnace circuit breakers OFF.
3. Disconnect the wiring to the blower and remove the two screws holding the blower in place.
4. Slide the blower out from the front of the furnace. See Figure 1 or 2.
5. To reinstall the blower, slide the blower into the furnace, attach the two screws to hold the blower in place, and reconnect the wiring.

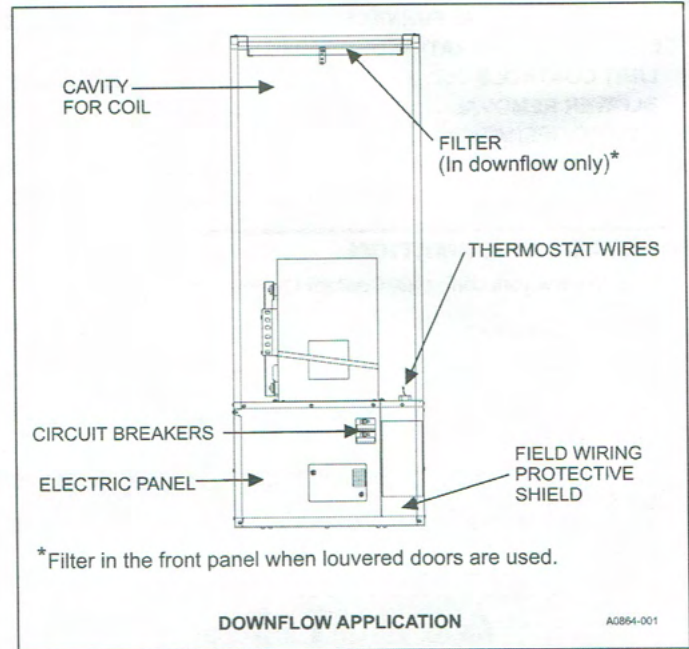


FIGURE 1: EBE Downflow Component Locations

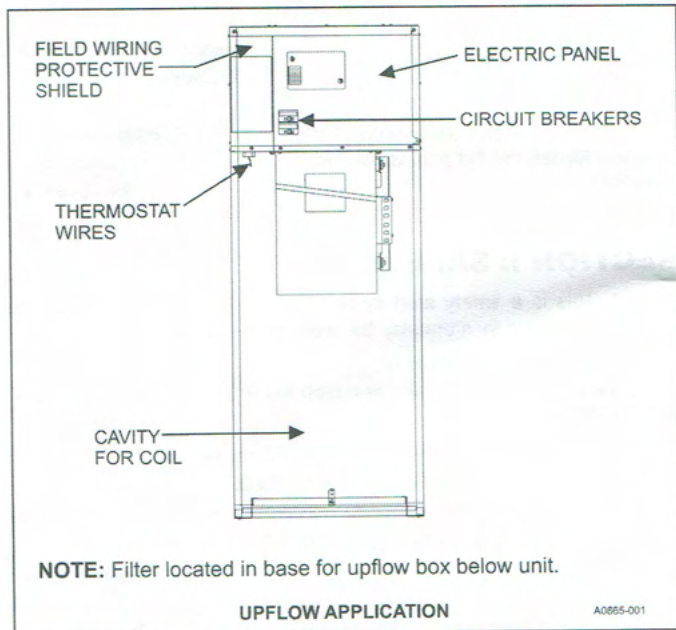


FIGURE 2: EUE Upflow Component Locations



## SECTION IV: FURNACE OPERATION

### CIRCUIT BREAKERS

Your electric furnace is equipped with a unique safety feature: circuit breakers. These circuit breakers are located behind the door of the furnace near the bottom of the furnace. See Figure 1. If a component fails inside the furnace, the circuit breakers prevent damage that can be caused by an electrical short.

### **▲ WARNING**

*You must first de-energize the furnace at the main household power supply and lock it.*

If the breakers trip, follow these steps to reset them:

1. Turn off the power to the furnace at the circuit breaker panel in the home.
2. Remove the furnace door and reset the circuit breaker in the furnace.
3. Reinstall the furnace door and turn the power back on at the circuit breaker panel in the home.

**Note:** If the circuit breakers trip again, there is a problem in the furnace. Contact a service technician. A list of authorized service centers is provided with every furnace. Use this for assistance in obtaining service for your furnace.

### LUBRICATION

The blower motor bearings are factory sealed. Additional lubrication is not required.

### BLOWER ASSEMBLY

Every electric furnace comes equipped with a blower capable of operating a heat pump or air conditioner. With the addition of the proper heat pump, you can avail of comfort and savings throughout the year. An air conditioner also works with your furnace and can provide cooling in summer at a very low operating cost.

### AIR FILTER

The filter supplied with the furnace is a throw-away filter. Clean filters frequently. Shake out all loose dirt, and use a vacuum cleaner for additional cleaning. This method of cleaning prolongs filter life. Change filters regularly because clean filters provide added comfort, provide a better and cleaner environment, and increase the efficiency of the furnace.

**FILTER LOCATION:** For the downflow furnace, you must remove the front panel of the furnace to gain access to the filter. See Figure 1. For the upflow furnace, the filter is located behind the return air grill, adjacent to the furnace closet or any other location in the return air.

### RETURN AIR

Return air must be provided back to the circulating blower to provide air distribution. **DO NOT OBSTRUCT ANY RETURN AIR GRILLE.** This causes the furnace heating elements to cycle off and on repeatedly.

### ABSENCE FROM HOME

The power supply to your furnace is equipped with either a fused or breaker type disconnect. If an overload occurs, this interrupts the operation of your furnace until it is reset or the fuse is replaced. Do not assume that the furnace can operate unattended for long periods of time, especially if there is a possibility of damage to your property due to freezing. If you are away from home for a period, arrange for someone to check your home regularly (daily or every second day).

### PREPARATION FOR HEATING SEASON

### **NOTICE**

*Be sure electrical supply to furnace is turned off at the household service box and furnace circuit breakers before cleaning.*

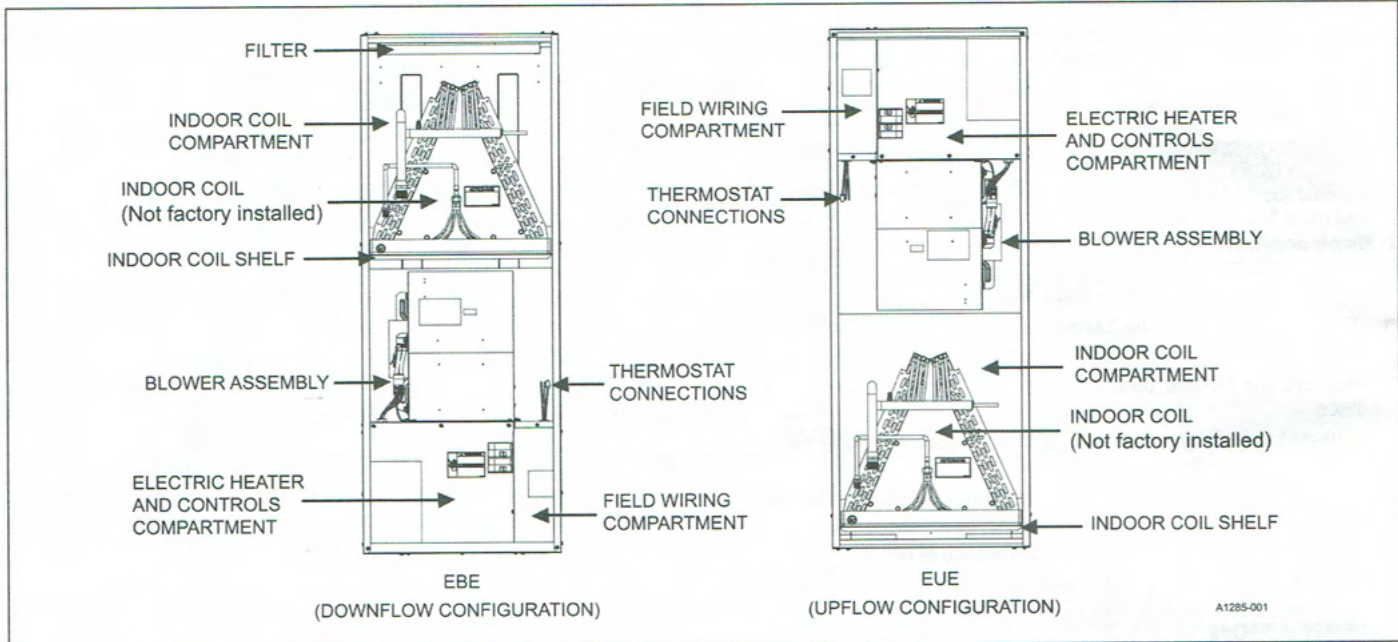
At the beginning of each heating season:

1. Replace filters as outlined previously in this document. Clean dust and lint from in and around the furnace. Clean dust and lint from the blower and the blower compartment.
2. If the furnace fails to operate properly:
  - a. Ensure that electrical power is being supplied to the furnace. Check the main household power supply.
  - b. If the furnace still fails to operate, shut off the furnace and contact your service technician.

### YOUR AUTHORIZED SERVICE TECHNICIAN

It is important to service your furnace. If the unit gives any indication of improper operation, call your authorized service technician. If a service technician performs routine care of your furnace, they can identify potential problems and correct them. Preventive maintenance allows you to operate your furnace with minimum concern and helps to prolong furnace life.



**AIR CONDITIONING ACCESSORIES****EBE/EUE Furnace Models****FIGURE 3: EBE/EUE Furnace - Location of Components****NOTICE**

*EUE furnaces are shipped with the coil shelf in the top orientation. This is not a defect. For application, turn the unit 180° vertically so the coil shelf is in the bottom orientation.*

EBE and EUE furnaces are factory equipped with a blower, coil shelf, and control system for add-on air conditioning and heat pump. The coil shelf accessory 3500-8981 can be used to replace current and older EBE and EUE coil shelves.

With the factory-installed coil shelf, the coil cavity accepts coils as follows:

- Up to 19-1/2 in. in height
- Up to 18-1/4 in. in width
- Up to 20-1/2 in. in depth

For or coil applications with a height above 19-1/2 in., use extension cabinet accessory 3500-8602.

**NOTICE**

*If the controls are located at the top of the unit, the furnace is an upflow furnace and the airflow is forced up through the furnace and into the airways.*

**HIGH PERFORMANCE BLOWER ACCESSORY PACKAGE****CAUTION**

*All areas around the line sets, drain hoses and other openings in the furnace should be sealed airtight. Use some moldable compound or caulking to seal the area. Failure to do so may result in loss of performance and premature compressor failure.*

All EBE/EUE furnaces are equipped with a blower and control system to add on air conditioning and heat pumps to specified sizes. If the requirement is to achieve more airflow or cooling than specified, replace the blower inside the furnace with accessory blower package 3500-7911. This accessory blower package delivers air conditioning up to 5 tons. Apply accessory blower package 3500-7911 to EBE and EUE units (downflow or upflow orientation) to achieve higher airflow. Refer to the installation instructions packed with the accessory package for more information.



## SECTION V: REPAIR PARTS LIST

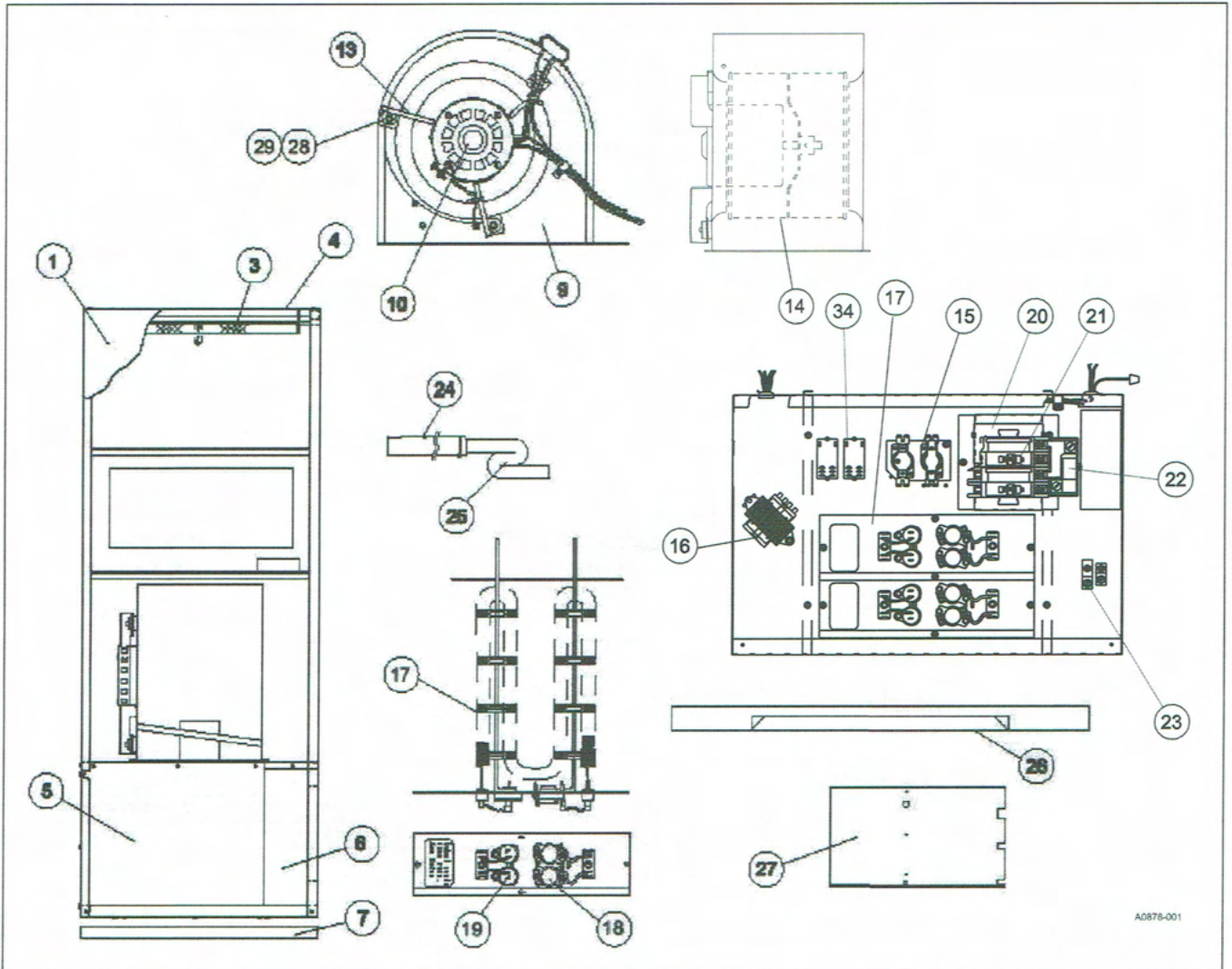


FIGURE 4: EBE Downflow Application

A0878-001



ITEM	DESCRIPTION	EBE10A	EBE12A	EBE15A
1	Front Panel (Louvered, Insulated)	3501-9211	3501-9211	3501-9211
2* (Opt)	Front Panel (Solid, Insulated)	3501-9111	3501-9111	3501-9111
3	Filter (16 x 20 x 1)	S1-1214-2511	S1-1214-2511	S1-1214-2511
4	Support Angle.Top (Door)	S1-3500-1861	S1-3500-1861	S1-3500-1861
5	Cover, Electric Box	S1-3500-2351/A	S1-3500-2361/A	S1-3500-2361/A
6	Cover (Service Entrance)	S1-3500-1271	S1-3500-1271	S1-3500-1271
7	Sub-base	S1-3500-1071/B	S1-3500-1071/B	S1-3500-1071/B
8	---	---	---	---
9	Blower Housing	S1-37323744001	S1-37323744001	S1-37323744001
10	Blower Motor, Standard ECM (Prgm)	<b>S1-02439707000</b>	<b>S1-02439707000</b>	<b>S1-02439707000</b>
11	---	---	---	---
12	---	---	---	---
13	Motor Mount Assembly Kit (1PC)	S1-37319831002	S1-37319831002	S1-37319831002
14	Blower Wheel	S1-02632627700	S1-02632627700	S1-02632627700
15	Sequencer	S1-3110-3571	S1-3110-3571	S1-3115-3571
16	Transformer (240/24V-40A)	S1-3300-3861	S1-3300-3861	S1-3300-3861
17	Heater Element Assembly w/Limit and Jumper Wire	(9.6Kw) S1-02541236000	(11.2Kw) S1-02541238000	(4.8Kw) and (9.6Kw) S1-02541237000 S1-02541236000
18	Limit Switch	S1-02541249000 (Open 200, Close 140)	S1-02541249000 (Open 200, Close 140)	S1-02541249000 (Open 200, Close 140)
19	Fusible Link	S1-02541250000	S1-02541250000	S1-02541250000
20	Bracket (Circuit Breaker)	3500-128	3500-128	3500-128
21	Circuit Breaker (1 Required)	S1-3500-377P/A	---	---
	Circuit Breaker (2 Required)	---	S1-3500-377P/A	S1-3500-377P/A
22	Buss Bar (See Note 2)	S1-3500-378P	S1-3500-378P	S1-3500-378P
23	Ground Lug (Large)	1216-231	1216-231	1216-231
	Ground Lug (Small)	---	---	S1-02521798000
24	Drain Tube (See Note 1)	S1-02922184001	S1-02922184001	S1-02922184001
25	Condensate Trap (See Note 1)	S1-3240-3051	S1-3240-3051	S1-3240-3051
26	Coil Shelf (See Note 1)	3500-174	3500-174	3500-174
27	Coil Shelf Panel (See Note 1)	3500-171	3500-171	3500-171
28	Ferrule (3 Required)	S1-02320541000	S1-02320541000	S1-02320541000
29	Grommet (3 Required)	S1-02814740000	S1-02814740000	S1-02814740000
30	Fuse	S1-02532746026	S1-02532746026	S1-02532746026
31*	Wiring diagram	5395383	5395384	5395385
32*	Harness, Wire, ECM	<b>S1-02550192000</b>	<b>S1-02550192000</b>	<b>S1-02550192000</b>
33*	Cover, Service	S1-3500-1271	S1-3500-1271	S1-3500-1271
34	Relay, Control (1 Required)	S1-02436281000	S1-02436281000	---
	Relay, Control (2 Required)	---	---	S1-02436281000

**NOTE:** \*Not Shown

New replacement parts shown in **bold** face type at the first printing of parts list dated 11/17.

Major components and suggested stocking items are shown with shaded item number.

"<" Across from row indicates a change in that row.

--- Not applicable to specified model.

All parts with three digit suffix numbers are Special Order parts. These parts are subject to factory availability and require extra time for delivery.

1 Not factory installed. Contained in OEM purchased coils.

2 Standard on EBE12A.



ITEM	DESCRIPTION	EBE17A	EBE20A	EBE23A
1	Front Panel (Louvered, Insulated)	3501-9211	3501-9211	3501-9211
2* (Opt)	Front Panel (Solid, Insulated)	3501-9111	3501-9111	3501-9111
3	Filter (16 x 20 x 1)	S1-1214-2511	S1-1214-2511	S1-1214-2511
4	Support Angle, Top (Door)	S1-3500-1861	S1-3500-1861	S1-3500-1861
5	Cover, Electric Box	S1-3500-2361/A	S1-3500-2361/A	S1-3500-2361/A
6	Cover (Service Entrance)	S1-3500-1271	S1-3500-1271	S1-3500-1271
7	Sub-base	S1-3500-1071/B	S1-3500-1071/B	S1-3500-1071/B
8	---	---	---	---
9	Blower Housing	S1-37323744001	S1-37323744001	S1-37323744001
10	Blower Motor, Std. ECM (Prgm)	<b>S1-02439707000</b>	<b>S1-02439707000</b>	<b>S1-02439707000</b>
11	---	---	---	---
12	---	---	---	---
13	Motor Mount Assembly Kit (1PC)	S1-37319831002	S1-37319831002	S1-37319831002
14	Blower Wheel	S1-02632627700	S1-02632627700	S1-02632627700
15	Sequencer	S1-3115-3571	S1-3120A3571	S1-3120A3571
16	Transformer (240/24V-40A)	S1-3300-3861	S1-3300-3861	S1-3300-3861
17	Heater Element Assembly w/Limit and Jumper Wire	(5.6Kw) and (10.4Kw) S1-02541239000 S1-02541240000	2 Each (9.6Kw) S1-02541236000	(10.4Kw) and (11.2Kw) S1-02541240000 S1-02541238000
18	Limit Switch	S1-02541249000 (Open 200, Close 140)	S1-02541249000 (Open 200, Close 140)	S1-02541249000 (Open 200, Close 140)
19	Fusible Link	S1-02541250000	S1-02541250000	S1-02541250000
20	Bracket (Circuit Breaker)	3500-128	3500-128	3500-128
21	Circuit Breaker (2 Required) (See Note 2)	S1-3500-377P/A	S1-3500-377P/A	S1-3500-377P/A
22	Buss Bar	S1-3500-378P	S1-3500-378P	S1-3500-378P
23	Ground Lug (Large)	1216-231	1216-231	1216-231
	Ground Lug (Small)	S1-02521798000	S1-02521798000	S1-02521798000
24	Drain Tube (See Note 1)	S1-02922184001	S1-02922184001	S1-02922184001
25	Condensate Trap (See Note 1)	S1-3240-3051	S1-3240-3051	S1-3240-3051
26	Coil Shelf (See Note 1)	3500-174	3500-174	3500-174
27	Coil Shelf Panel (See Note 1)	3500-171	3500-171	3500-171
28	Ferrule (3 Required)	S1-02320541000	S1-02320541000	S1-02320541000
29	Grommet (3 Required)	S1-02814740000	S1-02814740000	S1-02814740000
30	Fuse	S1-02532746026	S1-02532746026	S1-02532746026
31*	Wiring diagram	5395387	5395388	5395389
32*	Harness, Wire, ECM	<b>S1-02550192000</b>	<b>S1-02550192000</b>	<b>S1-02550192000</b>
33*	Cover, Service	S1-3500-1271	S1-3500-1271	S1-3500-1271
34	Relay, Control (2 Required)	S1-02436281000	S1-02436281000	S1-02436281000

**NOTE:** \*Not Shown

New replacement parts shown in **bold** face type at the first printing of parts list dated 11/17.

Major components and suggested stocking items are shown with shaded item number.

\*< Across from row indicates a change in that row.

--- Not applicable to specified model.

All parts with three digit suffix numbers are Special Order parts. These parts are subject to factory availability and require extra time for delivery.

1 Not factory installed. Contained in OEM purchased coils.



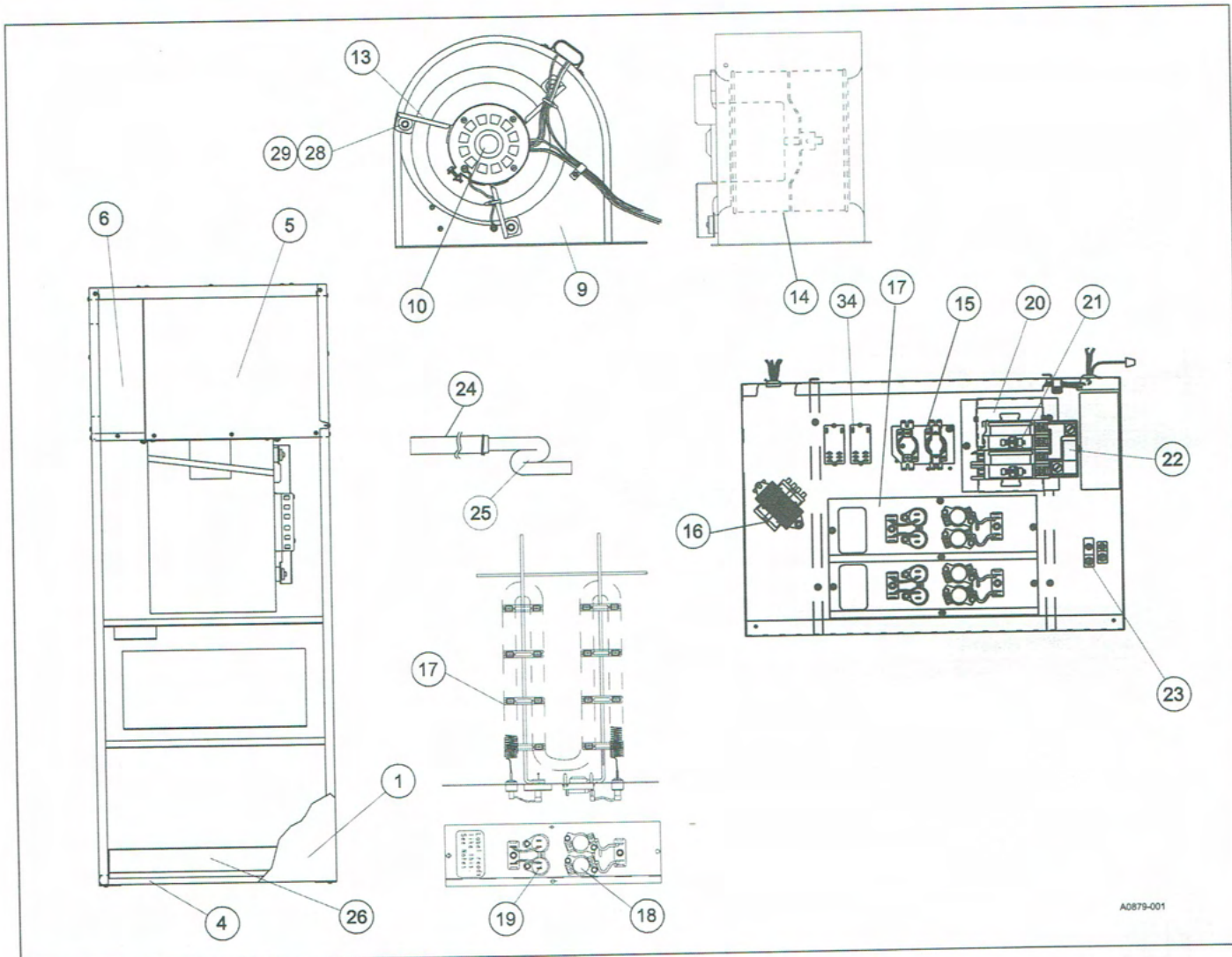


FIGURE 5: EUE Upflow Application

A0879-001



ITEM	DESCRIPTION	EUE10A	EUE12A	EUE15A
1	Front Panel (Solid, Insulated)	3501-9111	3501-9111	3501-9111
2*	Handle, Door	7990-315/A	7990-315/A	7990-315/A
3	---	---	---	---
4	Support Angle.Top (Door)	S1-3500-1861	S1-3500-1861	S1-3500-1861
5	Cover, Electric Box	S1-3500-2351/A	S1-3500-2361/A	S1-3500-2361/A
6	Cover (Service Entrance)	S1-3500-1271	S1-3500-1271	S1-3500-1271
7	---	---	---	---
8	---	---	---	---
9	Blower Housing	S1-37323744001	S1-37323744001	S1-37323744001
10	Blower Motor	<b>S1-02439707000</b>	<b>S1-02439707000</b>	<b>S1-02439707000</b>
11	---	---	---	---
12	---	---	---	---
13	Motor Mount Assembly Kit (1PC)	S1-37319831002	S1-37319831002	S1-37319831002
14	Blower Wheel	S1-02632627700	S1-02632627700	S1-02632627700
15	Sequencer	S1-3110-3571	S1-3110-3571	S1-3115-3571
16	Transformer (240/24V-40A)	S1-3300-3861	S1-3300-3861	S1-3300-3861
17	Heater Element Assembly w/Limit and Jumper Wire	(9.6Kw) S1-02541236000	(11.2Kw) S1-02541238000	(4.8Kw) and (9.6Kw) S1-02541237000 S1-02541236000
18	Limit Switch	S1-02541249000 (Open 200, Close 140)	S1-02541249000 (Open 200, Close 140)	S1-02541249000 (Open 200, Close 140)
19	Fusible Link	S1-02541250000	S1-02541250000	S1-02541250000
20	Bracket (Circuit Breaker)	3500-128	3500-128	3500-128
21	Circuit Breaker (1 Required)	S1-3500-377P/A	---	---
	Circuit Breaker (2 Required)	---	S1-3500-377P/A	S1-3500-377P/A
22	Buss Bar (See Note 2)	S1-3500-378P	S1-3500-378P	S1-3500-378P
23	Ground Lug (Large)	1216-231	1216-231	1216-231
	Ground Lug (Small)	---	---	S1-02521798000
24	Drain Tube (See Note 1)	S1-02922184001	S1-02922184001	S1-02922184001
25	Condensate Trap (See Note 1)	S1-3240-3051	S1-3240-3051	S1-3240-3051
26	Coil Shelf	3500-8981	3500-8981	3500-8981
27	---	---	---	---
28	Ferrule (3 Required)	S1-02320541000	S1-02320541000	S1-02320541000
29	Grommet (3 Required)	S1-02814740000	S1-02814740000	S1-02814740000
30	Fuse	S1-02532746026	S1-02532746026	S1-02532746026
31*	Wiring diagram	5395383	5395384	5395385
32*	Wire Harness, ECM	<b>S1-02550192000</b>	<b>S1-02550192000</b>	<b>S1-02550192000</b>
33	---	---	---	---
34	Relay, Control (1 each)	S1-02436281000	S1-02436281000	---
	Relay, Control (2 each)	---	---	S1-02436281000

**NOTE:** \*Not Shown

New replacement parts shown in **bold** face type at the first printing of parts list dated 11/17.

Major components and suggested stocking items are shown with shaded item number.

"<" Across from row indicates a change in that row. Changes are in red.

--- Not applicable to specified model.

All parts with three digit suffix numbers are Special Order parts. These parts are subject to factory availability and require extra time for delivery.

1 Not Standard with furnace.

2 Standard on EUE12A.



ITEM	DESCRIPTION	EUE17A	EUE20A	EUE23A
1	Front Panel (Solid, Insulated)	3501-9111	3501-9111	3501-9111
2*	Handle, Door	7990-315/A	7990-315/A	7990-315/A
3	---	---	---	---
4	Support Angle, Top (Door)	S1-3500-1861	S1-3500-1861	S1-3500-1861
5	Cover, Electric Box	S1-3500-2361/A	S1-3500-2361/A	S1-3500-2361/A
6	Cover (Service Entrance)	S1-3500-1271	S1-3500-1271	S1-3500-1271
7	---	---	---	---
8	---	---	---	---
9	Blower Housing	S1-37323744001	S1-37323744001	S1-37323744001
10	Blower Motor	<b>S1-02439707000</b>	<b>S1-02439707000</b>	<b>S1-02439707000</b>
11	---	---	---	---
12	---	---	---	---
13	Motor Mount Assembly Kit (1PC)	S1-37319831002	S1-37319831002	S1-37319831002
14	Blower Wheel	S1-02632627700	S1-02632627700	S1-02632627700
15	Sequencer	S1-3115-3571	S1-3120A3571	S1-3120A3571
16	Transformer (240/24V-40A)	S1-3300-3861	S1-3300-3861	S1-3300-3861
17	Heater Element Assembly w/Limit and Jumper Wire	(5.6Kw) and (10.4Kw) S1-02541239000 S1-02541240000	2 Each (9.6Kw) S1-02541236000	(10.4Kw) and (11.2Kw) S1-02541240000 S1-02541238000
18	Limit Switch	S1-02541249000 (Open 200, Close 140)	S1-02541249000 (Open 200, Close 140)	S1-02541249000 (Open 200, Close 140)
19	Fusible Link	S1-02541250000	S1-02541250000	S1-02541250000
20	Bracket (Circuit Breaker)	3500-128	3500-128	3500-128
21	Circuit Breaker (2 Required)	S1-3500-377P/A	S1-3500-377P/A	S1-3500-377P/A
22	Buss Bar	S1-3500-378P	S1-3500-378P	S1-3500-378P
23	Ground Lug (Large)	1216-231	1216-231	1216-231
	Ground Lug (Small)	S1-02521798000	S1-02521798000	S1-02521798000
24	Drain Tube (See Note 1)	S1-02922184001	S1-02922184001	S1-02922184001
25	Condensate Trap (See Note 1)	S1-3240-3051	S1-3240-3051	S1-3240-3051
26	Coil Shelf	3500-8981	3500-8981	3500-8981
27	---	---	---	---
28	Ferrule (3 Required)	S1-02320541000	S1-02320541000	S1-02320541000
29	Grommet (3 Required)	S1-02814740000	S1-02814740000	S1-02814740000
30	Fuse	S1-02532746026	S1-02532746026	S1-02532746026
31*	Wiring diagram	5395387	5395388	5395389
32*	Wire Harness, ECM	<b>S1-02550192000</b>	<b>S1-02550192000</b>	<b>S1-02550192000</b>
33	---	---	---	---
34	Relay, Control (2 each)	S1-02436281000	S1-02436281000	S1-02436281000

**NOTE:** \*Not Shown

New replacement parts shown in **bold** face type at the first printing of parts list dated 11/17.

Major components and suggested stocking items are shown with shaded item number.

"<" Across from row indicates a change in that row. Changes are in red.

--- Not applicable to specified model.

All parts with three digit suffix numbers are Special Order parts. These parts are subject to factory availability and require extra time for delivery.

1 Not Standard with furnace.



# Limited Warranty

## Manufactured Housing Electric Furnaces

**WARRANTY TERMS:** Johnson Controls Unitary Products ("Company") warrants this product to be free from defects in factory workmanship and material under normal use and service and will at its option, repair or replace defective parts without charge, subject to the exclusions below and according to the terms outlined in this warranty. Company reserves the right, at its sole discretion, to provide an equivalent complete replacement unit in place of repair parts. Alternatively, Company may at its option, offer a replacement price allowance to be applied toward the purchase of a new unit offered by Company. The exact allowance amount will be determined at the discretion of Company, based upon availability, age of existing equipment and current market conditions, but excluding items as ductwork, wiring, piping, and installation costs. The warranty period for obtaining repaired or replacement parts, or an allowance shall not extend beyond the original warranty period as stated below. In addition, if a replacement unit is provided by Company, the warranty period for the complete replacement unit is limited to the remainder of the original warranty period.

This warranty covers only equipment described by the Product Model Number and Unit Serial Number on the equipment or listed on the Warranty Registration Card, and applies only to products installed in the United States, Canada, or Puerto Rico. Company shall have no responsibility for installation, service, shipping, handling or other costs or charges, except as otherwise provided in this warranty. Tampering, altering, defacing, or removing the product serial number will serve to void this warranty. This warranty extends only to the original consumer purchaser and is nontransferable.

For this warranty to apply, the product must be installed according to Company recommendations and specifications, and in accordance with all local, state, and national codes; and the product or residence must not be removed from its place of original installation. This warranty does not apply to any unit sold over the Internet, by telephone or other electronic means unless the dealer that buys or sells a unit over the Internet, by telephone or other electronic means also installs the unit. In the absence of a recorded Warranty Registration Card, the warranty period will begin upon product shipment from Company. If you are unaware of the effective warranty date, contact Company at (877) 874-7378 or [www.upgproductregistration.com](http://www.upgproductregistration.com).

**FOR PRODUCT REGISTRATION:** For your benefit and protection, register your product with Company promptly after installation. This will initiate the warranty period and allow us to contact you, should it become necessary. You can register your product by returning the Warranty Registration Card on the back page of this Booklet or online at [www.upgproductregistration.com](http://www.upgproductregistration.com).

Product Model Number: \_\_\_\_\_ Installation Date: \_\_\_\_\_

Unit Serial Number: \_\_\_\_\_ Installing Dealer: \_\_\_\_\_

**WARRANTY PERIOD:** The warranty period in years, depending on the part, is as shown in the chart below.

**FOR WARRANTY SERVICE OR REPAIR:** Contact your installing or servicing dealer.

**WARRANTY PERIOD:** The warranty period in years, depending on the part, is as shown in the chart below.

Furnace Model	Parts Coverage	Labor and Trip Coverage*
EBE/EUE	2 years	1 year

**NOTES:**

\*The warranty period for any replacement part provided here under shall not extend beyond the warranty period stated above.

The warranty period will begin on the purchase date of the residence when the product is installed as original equipment, or the installation date when installed in a residence previously purchased by the consumer.

**MAINTENANCE:** Company strongly recommends regular periodic preventive maintenance on this equipment. The person most familiar with the equipment in your HVAC system is a Participating Dealer, who can ensure that your maintenance program meets the Company Warranty conditions, maximize the equipment efficiency, and service your unit within the mandated guidelines. For additional buyer protection, Residential Home Comfort Plans are available from a Participating Dealer. These plans provide you with additional years of warranty service protection including labor charges. Home Comfort Plans must be purchased within one (1) year from the date the equipment was installed.

**FOR WARRANTY SERVICE OR REPAIR:** Notify the Installing Dealer or a Participating Dealer, preferably in writing, as soon as possible after you have discovered the problem. Be sure to include the Product Model Number, Unit Serial Number, Installation Date, and a description of the problem. You may find the Installing Dealer's name on this page or on the equipment, and you can locate Participating Dealers online. If a Dealer response is not received within a reasonable amount of time, notify Company at: Johnson Controls Unitary Products, Consumer Relations, 5005 York Drive, Norman, OK 73069 or by telephone at (877) 874-7378. All warranty service or repair will be performed during regular business hours, Monday through Friday 9:00 AM - 5:00 PM. Service requests sent to Company without prior Dealer contact will be referred back to a Participating Dealer. Because this process takes time, it is in the best interest of the Consumer to contact a Participating Dealer directly.



**EXCLUSIONS:** This warranty does not cover any of the following:

1. Shipping, labor, or material charges or damages resulting from transportation, installation, or servicing.
2. Damage or repairs required as a consequence of mishandling, faulty installation, misapplication, abuse, improper servicing, improper operation, or unauthorized alteration.
3. Damages or failure to start resulting from improper voltage conditions, blown fuses, open circuit breakers, or other inadequacy or interruption of electrical service or fuel supply.
4. Fuses, either internal or external to the product.
5. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of defective/replacement parts.
6. Products removed from their original location for reinstallation purposes.
7. Damages resulting from accident, abuse, fire, flood, alteration, or acts of God.
8. Damages resulting from use of the product in a corrosive atmosphere.
9. Normal maintenance costs are not covered.
10. Damages resulting from failure to perform normal maintenance as shown in installation and servicing instructions or owner's manual.
11. Cleaning or replacement of filters, nozzles, or orifices.
12. Damages resulting from operation with inadequate supply of air or from damages resulting from failure to properly and regularly clean air side of condenser and evaporator.
13. Damages resulting from freezing of condensate water or improper drainage of condensate from the furnace.
14. Damages caused by improper parts, components or accessories not suitable for use in or with the unit. For a list of parts that are known to be compatible, reference equipment repair parts list, contact a Participating Dealer for assistance, or call 1-877-874-7378.
15. Electricity or fuel costs or increases in fuel or electric costs, for any reason including additional or unusual use of supplemental heat.

This warranty is in lieu of all other express warranties. All implied warranties, including the implied warranty of merchantability and fitness for a particular purpose are limited in duration to the actual warranty period applicable to the part. Some states do not allow the disclaimer of implied warranties, so the above disclaimer may not apply to you. In addition, some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event, whether as a result of breach of warranty or contract, tort (including negligence), strict liability, or otherwise, shall Company be liable for special, incidental, or consequential damages or expenses, including but not limited to loss of use of the equipment or associated equipment, lost revenues or profits, cost of substitute equipment, or cost of fuel or electricity.

The above limitations shall inure to the benefit of Company's suppliers and subcontractors. The above limitation on consequential damages shall not apply to injuries to persons in the case of consumer goods. Company does not assume, or authorize any other person to assume for Company, any other liability for the sale of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.